

Guide for the viewer watching the Video and navigating the Voluntary Quiz

Step 1: Please read the instructions on the first and second page of the Quiz. There are 13 questions in the Quiz, excluding the first 7 questions that are meant for Registration. Please complete all of them.



Tobacco Retailer Educational Video and Quiz

🕒 10 mins estimated time to complete

Instructions

You will need to watch the Tobacco Retailer Education Video before attempting the Quiz.

The Tobacco Retail Educational Video contains a total of 4 different modules:

- a) Introduction and Harms of tobacco
- b) How to comply with Tobacco Point of Sale Display (POSD) Ban
- c) Overview of Banned Tobacco Products
- d) How to prevent sales of Tobacco Products to Persons below the Minimum Legal Age

The Video URL link will be made available after you had registered your details in the Quiz.

Step 2: Please fill up your personal particulars in the second page of the Quiz.

1. **Your Name**

Please enter your name in the field below

2. **NRIC/FIN**

Please indicate your full NRIC/FIN number. Example: S1234567E.

Incorrect NRIC number may result in further delay in the processing of your licence application.

3. **Company Name**

For licences applied under the Company (issued with UEN)

4. **Outlet's licence / application number**

Please indicate the Outlet's licence / application number in the Text box (e.g. TOBXXXX or C2XXXXXX or U2XXXXXX)

5. **Email**

6. **Contact Number**

Local Residential / Office / Handphone number

7. **Are you a licensee / licence applicant or an employee of an outlet?**

<input type="checkbox"/> NO	<input checked="" type="checkbox"/> YES
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Step 3a: Please select the preferred language for the Video and copy the URL to a new Window to view the video. Alternatively, please refer to the Annex A for more information on the video URLs / QR code.

8. Selection of Videos

Based on your language preference, please copy the Video URL (i.e. <http://go.gov.sg/hsaXXX>) from the selection below and paste it on another browser window's address bar to watch the video. Once you have finished watching the Video, you are strongly encouraged to attempt the Quiz questions below to test your understanding of the video.

- English video URL: <http://go.gov.sg/hsavideoe21>
- Chinese video URL: <https://go.gov.sg/hsavideoc21>
- Malay video URL: <https://go.gov.sg/hsavideom21>
- Tamil video URL: <https://go.gov.sg/hsavideot21>

Step 4: Once you have watched the video, you are strongly encouraged to complete the Quiz to test your understanding of the video. If you had selected the correct answer, the next Question will appear.

9. Do you know what is the maximum penalty if you are caught for selling tobacco product(s) to a person below the Minimum Legal Age (MLA)?


Note: On 1 January 2021, the MLA for the purchase, possession or use of tobacco products by an under-aged person was raised from 20 to 21 years old.

- You can be fined up to \$500 for the first offence and up to \$1,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
 - You can be fined up to \$1,000 for the first offence and up to \$5,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
 - You can be fined up to \$5,000 for the first offence and up to \$10,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
 - You can be fined up to \$10,000 for the first offence and up to \$50,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
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Step 5: If you had selected the wrong answer to the Question, the correct answer will appear below the attempted Question. You can proceed to the next question after you had re-selected the correct answer in the attempted Question.

9. Do you know what is the maximum penalty if you are caught for selling tobacco product(s) to a person below the Minimum Legal Age (MLA)?

Note: On 1 January 2021, the MLA for the purchase, possession or use of tobacco products by an under-aged person was raised from 20 to 21 years old.

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- You can be fined up to \$1,000 for the first offence and up to \$5,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
-  You can be fined up to \$5,000 for the first offence and up to \$10,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.
- You can be fined up to \$10,000 for the first offence and up to \$50,000 for the subsequent offence. Your licence is also liable to be suspended or revoked.

10. Correct Answer for Question 9

- The selected answer for the Question 9 is wrong. The correct answer is: You can be fined up to \$5,000 for the first offence and up to \$10,000 for the subsequent offence. Your licence is also liable to be suspended or revoked. You can proceed to the next question after you re-select the correct answer in the above Question 9.

SUBMIT

Step 6: Please attempt the remaining 12 questions to complete the Quiz.

If you encounter any issues with the Video or the Quiz, please contact us at the Licensing Hotline 6684 2031/2032 for assistance during office hours.





Annex A

1. What is the content of the tobacco retailer educational video?

- The video contains a total of 4 different modules:
 - a) Introduction and Harms of Tobacco
 - b) How to Comply with Tobacco Point-of-Sale Display (POSD) Ban
 - c) Overview of Banned Tobacco Products
 - d) How to Prevent Tobacco Products Sales to Persons below the Minimum Legal Age

2. Are the educational videos available in other languages?

- The video is translated into four different languages and their links are as follows:

English	Mandarin	Malay	Tamil
go.gov.sg/hsaveid_eoe21	go.gov.sg/hsaveid_eoc21	go.gov.sg/hsaveid_om21	go.gov.sg/hsaveid_eot21
			

3. Is it compulsory to watch the Tobacco Retailer Educational Video and do the Quiz?

- Yes, the licensee and the employees who are involved in the sales of tobacco at the licensed outlet are required to watch the video and do the quiz under the new licensing requirements. Licensees would need to keep the quiz acknowledgement email for record keeping purpose.
- If the employee does not have an email/phone to do the quiz, please contact us for assistance.

4. Who can I contact if I have more questions?

- For any queries, please contact the Tobacco Regulation Branch at 6684 2031 / 6684 2032 during office hours or via email: hsa_trb@hsa.gov.sg. Thank you.

Please be reminded that you are to comply with the Tobacco (Control of Advertisements and Sale) Act and its subsidiary legislation at all times.

Please remember that it is an offence to:

- Sell tobacco to a person below the minimum legal age. The penalty for this offence is a fine of up to **\$5,000 for the first offence, and up to \$10,000 for the second or subsequent offences**. Upon conviction in court, your tobacco retail licence may also be subjected to **suspension / revocation**.



Always ask for proper photo identification documents to verify the age of buyers before selling tobacco products to them.

Visit www.hsa.gov.sg for more information on tobacco products regulation.