

The Engine for Growth





To:

Front [Left to Right] :

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ur **Corporate Headquarters [HQ]** - comprising the offices of Corporate Planning, Corporate Operations, Corporate Development, International Collaboration, Quality, the Legal Counsel, Corporate Communications, Corporate Services, Finance, Human Resource [HR] and Information Management supports HSA as a whole in achieving its vision, mission and goals through strategic co-ordination, reliable systems, effective policies and efficient processes.

In the past year, the Corporate HQ has seen a number of changes in its reporting structure and grouping of capabilities to strengthen its overall effectiveness. Four taskforces were formed and consultants were brought in to review and recommend enhancements to make the corporate systems relevant and prepared for new frontiers. The taskforces, headed by the Senior Directors and comprising representatives from both the Corporate HQ and professional groups, meet on a regular basis to review the four key areas of pro-enterprise, HR strategies and plans, business processes, and pricing and costing.

Though newly established, the initiatives of these taskforces have been significant. The HR Strategy and Planning Taskforce, for example, is the key driving force behind the current and fundamental HR compensation and performance review in HSA. The Pricing and Costing Taskforce has initiated a study to review the key costing assumptions and operational issues, while the Pro-enterprise Taskforce is rolling out initiatives to increase the interfacing with our stakeholders.

These new efforts, together with our continuous striving for quality and standards, aim to make the Corporate HQ a strong, trusted and thriving arm of HSA to effectively co-ordinate and partner with the three professional groups as the whole organisation progresses forward on its journey towards excellence.