

SINGAPORE, 27 MAY 2016

HSA UPDATES

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HSA UPDATES NO 2/2016

HSA ALERTS PUBLIC ON NIPRO DIAGNOSTICS' VOLUNTARY RECALL OF TRUERESULT BLOOD GLUCOSE TEST STRIPS DUE TO INCORRECT LOW GLUCOSE RESULTS

The Health Sciences Authority (HSA) is overseeing the voluntary market recall of TRUEresult Blood Glucose Test Strips by Nipro Asia Pte Ltd due to incorrect low glucose results provided by the test strips. Please refer to **Annex 1** for the list of affected item codes and lot numbers.

- The affected TRUEresult Blood Glucose Test Strips may give inaccurate results to diabetic patients, showing readings that are lower than their actual blood sugar level. This could lead to patients failing to control and manage their actual blood glucose adequately due to the inaccurate reading.
- 3 The TRUEresult Blood Glucose Meter is not affected by this recall.
- This global recall affects other lots of TRUEresult Blood Glucose Test Strips sold in other countries as well (refer to **Annex 2**). Affected lots that are being recalled overseas may be different from the ones recalled in Singapore. As such, patients should contact Nipro Asia (Tel: +65-6836-0661) if they had obtained their TRUEresult Blood Glucose Monitoring System / Test Strips from overseas. Only the lots listed in **Annex 1** have been imported and supplied in Singapore by Nipro Asia Pte Ltd and Aeras Medical Ptd Ltd.
- Based on the investigations by Nipro Diagnostics Inc, the inaccurate readings were related to a packaging issue, whereby some of the test strip vials were not properly closed during packaging. The exposed test strips may potentially produce a blood glucose reading which is lower than the actual level.
- 6 In Singapore, Nipro Asia Pte Ltd will replace the affected test strips with new unaffected lots. The company has informed that replacement stock will be available from week of 30th May 2016 onwards.

HSA's Advisory to Consumers and Healthcare Professionals

7 For guidance on how to identify the affected lot number information on the device packaging, consumers and healthcare professionals may refer to the pictorial description provided below:



TRUEresult Blood Glucose Test Strips Box



TRUEresult Blood Glucose Test Strips Vial

8 HSA advises that:

- i.Patients should stop using the affected TRUEresult Blood Glucose Test Strips. Patients should return the affected test strips to Nipro Asia Pte Ltd, who will provide replacement test strips.
- ii. Patients who have purchased their strips overseas, to check with Nipro Asia Pte Ltd if the test strips are affected.
- iii. Patients who have used the affected test strips should consult a doctor as soon as possible if they feel unwell or are experiencing symptoms of high or low blood sugar.
- iv. Patients should contact their healthcare provider to determine other testing options especially if they need to adjust their insulin therapy or oral diabetic medications.
- 9 For return of the affected test strips and other additional information, patients are advised to contact Nipro Asia Pte Ltd, at Tel: +65-6836-0661 or +65-6836-2542 (Mon Fri, 9.00am 6.00pm), or **email to niproasia@nipro.com.sg**
- 10 HSA will continue to monitor the situation closely and will take all appropriate actions to protect public health and safety.

HEALTH SCIENCES AUTHORITY SINGAPORE 27 MAY 2016

About the Health Sciences Authority (HSA)

The Health Sciences Authority (HSA) applies medical, pharmaceutical and scientific expertise through its three professional groups, Health Products Regulation, Blood Services and Applied Sciences, to protect and advance national health and safety.

HSA is a multidisciplinary authority. It serves as the national regulator for health products, ensuring they are wisely regulated to meet standards of safety, quality and efficacy. As the national blood service, it is responsible for providing a safe and adequate blood supply. It also applies specialised scientific, forensic, investigative and analytical capabilities in serving the administration of justice. For more details, visit http://www.hsa.gov.sg/.

For more updates on public health and safety matters, follow us on Twitter at www.twitter.com/HSAsq.

About HSA Updates

The "HSA Updates" seeks to provide current information, in a consistent and accurate manner, on topics of public interest. For all issues of HSA Updates, please visit www.hsa.gov.sg, click "News", and select "HSA Updates".

Media representatives are welcome to send any queries to the Corporate Communications Department @ HSA.

HSA ALERTS PUBLIC ON NIPRO DIAGNOSTICS' VOLUNTARY RECALL OF TRUERESULT BLOOD GLUCOSE TEST STRIPS DUE TO INCORRECT LOW GLUCOSE RESULTS

Item Codes and Lot Numbers of Affected Test Strips in Singapore

Product Name	Item Code	Test Strip Lot Number (Affected)
TRUEresult Blood Glucose Test Strip (25ct)	K-E3I01-25FD	FR1286INT
		HS1019INT
TRUEresult Blood Glucose Test Strip (50ct)	K-E3I01-81FD	HS1014INT
		HS1015INT
TRUEresult Blood Glucose Monitoring System	K-E4I53-91FD	HS1020INT
(meter included in this system is not affected)		HS1040INT

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Item Numbers and Lot Numbers of Affected Test Strips Globally, other than Singapore

TRUEresult (GDH-FAD) Blood Glu	score Test Strip Global Pecall Lot	
Item Number	Lot number	
E3I63-25FD	FR1285IES	
E3I01-25FD	FR1285INT	
E3I01-25FD	FR1286INT	
E3I56-81FD	FS1309IDE	
E3I90-82FD	FS1309IGR	
E3I56-81FD	FS1310IDE	
E3I68-82FDL	HLS1024GBY	
E3I60-82FDL	HLS1024ISE	
E4ISE70FDL-24	HLS1024ISE	
E3I57-82FDL	HLS1031INT	
E3I68-82FDL	HLS1032GBY	
E3I57-82FDL	HLS1032INT	
E3I68-82FDL	HLS1033GBY	
E3I57-82FDL	HLS1033G81	
E3I68-82FDL	HLS1035IVV	
E3168-82FDL	HLS1037GBY	
E4GBY70FDL-24	HLS1037GBY	
E3I42-80FD	HS1012IIN	
E3I42-80FD	HS1013IIN	
E3I63-82FD	HS1014IES	
E3I42-80FD	HS1014IIN	
E3I42-82FD	HS1014IIN	
E3I01-80FD	HS1014IIV	
E3I01-80FD	HS1014INT	
E3I12-82FD	HS1014IRK	
E3I56-81FD	HS1015IDE	
E3I01-81FD	HS1015INT	
E3I12-82FD	HS1015IRK	
E3137-82FD	HS1015IKK	
E3163-82FD	HS1015ISA HS1016IES	
E3I12-82FD	HS1016IRK	
E3I56-81FD	HS1017IDE	
E3I56-81FD	HS1017/DE HS1018/DE	
E3I63-25FD	HS1019IES	
E3I63-82FD	HS1019IES	
E3I01-25FD	HS1019IES HS1019INT	
E3I12-82FD	HS1019IRK	
E4IIN70FD-24	HS1020IIN	
E3I12-82FD	HS1020IRK	
E3I63-82FD	HS1021IES	
E3I12-82FD	HS1021IRK	
E3I63-82FD	HS1022IES	
E3I63-82FD	HS1023IES	
E3I63-82FD	HS1025IES	
E3I01-80FD	HS1025INT	
E3I12-82FD	HS1025IRK	
E3I63-82FD	HS1026IES	
E3I63-82FD	HS1027IES	
E3I63-82FD	HS1034IES	
E3I63-82FD	HS1035IES	
E3I50-82FD	HS1040IBG	
E3I72-82FD	HS1040IID	
E3I72-82FD E3I01-81FD	HS1040IID HS1040INT	
E3I01-81FD	HS1040INT	
E3I34-82FD		
E3I63-82FD	HS1040IUA	
E3I63-82FD	HS1041IES	
E3168-82FDL	HS1042IES LS1303GBY	
E3168-82FDL	LS1303GBY LS1304GBY	
E3100-02FDL	L313U4GB1	

TRUEresult (GDH-FAD) Blood G	lucose Test Kit Global Recall Lot	
Item Number	Lot number	
E4I12-91FD	KS0936	
E4I70-91FD	KS0973	
E4I01-91FD	KS0982	
E4I37-81FD	KS1059	
E4I63-81FD	KS1180	
E4I63-81FD	KS1181	
E4I68-81FDL	KS1222	
E4I68-81FDL	KS1223	
E4I63-81FD	KS1354	
E4I63-81FD	KS1375	
E4I63-81FD	KS1377	
E4I63-81FD	KS1378	
E4I63-81FD	KS1379	
E4I63-81FD	KS1400	
E4I63-81FD	KS1410	
E4I71-81FD	KS1420	
E4I71-81FD	KS1421	
E4I63-81FD	KS1428	
E4I60-91FDL	KS1515	
E4I60-91FDL	KS1519	
E4I53-91FD	KS1552	
E4I37-81FD	KS1556	
E4I37-81FD	KS1565	
E4I68-81FDL	KS1570	
E4I68-81FDL	KS1575	
E4I57-81FDL	KS1592	
E4I57-81FDL	KS1596	
E4I63-81FD	KS1605	
E4I63-81FD	KS1606	
E4I63-81FD	KS1607	
E4I56-81FD	KS1619	
E4I56-81FD	KS1620	
E4I56-81FD	KS1620 KS1621	
E4I56-81FD	KS1621 KS1622	
E4I50-91FD	KS1622 KS1623IBG	
E4I01-81FD	KS162516G KS1645	
E4I35-91FD	KS1645 KS1698IBD	
E4I57-81FDL	KS1712	
E4I56-91FD	KS1712 KS1720	
E4I08-81FD	KS1720	
E4I68-81FDL	KS1741	
E4I68-81FDL	KS1785	
E4I63-81FD	KS1785 KS1922	
E4I63-81FD	KS1922 KS1923	
E4I53-91FD	KS1923 KS1939	
E4I01-91FD	KS1939 KS1952	
E4I01-91FD	KS1952 KS1955	
E4I01-81FD E4I50-91FD		
E4130-31LD	KT0155IBG	