

**URGENT MEDICAL DEVICE CORRECTION****GE Healthcare**9900 Innovation Drive
Wauwatosa, WI 53226
USA

<Date of Letter Deployment>

GEHC Ref# 32041

To: Nurse Managers, Labor & Delivery/NICU
Bio-Medical Engineering Department Managers
Risk Management Directors

RE: Giraffe Shuttle Shortened Battery Life

GE Healthcare has become aware of a potential safety issue with the shortened battery life of the Giraffe Shuttle products. **Please ensure that all potential users in your facility are made aware of this safety notification and the recommended actions.**

**Safety
Issue**

Shortened battery life can lead to a loss of power to devices plugged into the Shuttle. Power loss during transport most reasonably expected to occur from this battery issue may lead to a minor delay in the transport time, which may result in a minor decrease in body temperature (mild hypothermia). There have been no injuries reported as a result of this issue.

**Safety
Instructions**

You can continue to use the device. Follow these instructions to ensure that batteries do not get over-charged:

- a. Charging time **should not exceed** the time needed to turn the top LED segment green. This will happen after approximately 8 to 12 hours. Do not exceed 12 hours.
- b. To stop charging, **turn off Shuttle Mains power switch.**

**Affected
Product
Details**

All Giraffe Shuttles shipped prior to July 1, 2015. Giraffe Shuttles with serial number MAAU61001 or higher are not affected by this issue and do not require correction.

**Product
Correction**

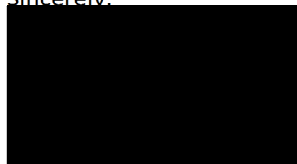
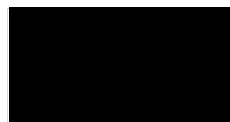
GE Healthcare will correct all affected products at no cost to you. A GE Healthcare representative will contact you to arrange for the correction.

**Contact
Information**

If you have any questions or concerns regarding this notification, please contact GE Healthcare Service at 1-800-437-1171 or your local Service Representative.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us immediately per the contact information above.

Sincerely,

James W. Dennison
Vice President - Quality & Regulatory
GE HealthcareJeff Hersh, M.D.
Chief Medical Officer – Medical Solutions
GE Healthcare