



IMPORTANT PRODUCT INFORMATION

GE Healthcare

3000 N. Grandview Blvd. - W440
Waukesha, WI 53188, USA

<Date of Letter Deployment>

GEHC Ref# 17124

To: Director of Radiology
Risk Manager/Hospital Administrator
Director of Biomedical Engineering

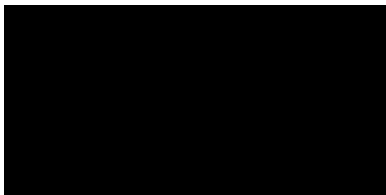
RE: Regulatory non-conformance with certain Proteus XR/a Fixed RAD systems

Please ensure that all potential users in your facility are made aware of this notification and the recommended actions.

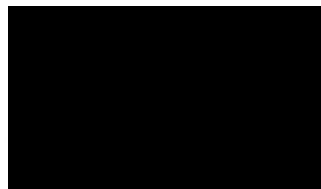
Issue	GE Healthcare has become aware that when using the Proteus XR/a radiographic system, the user may not hear the tone for short exposures. This issue could result in an incorrect radiation exposure indication display/output.
Instructions	You can continue to use your Proteus XR/a system by monitoring the exposure indicator light for short exposures to ensure the exposure occurred.
Affected Product Details	Proteus XR/a fixed RAD systems (console part number 5441870) and (console spare part numbers 5462233, 5462233-R, 5761170, 5462233-H) shipped from Jan 2017 to July 2019.
Product Correction	GE Healthcare will correct all affected products at no cost to you. A GE Healthcare representative will contact you to arrange for the correction.
Contact Information	If you have any questions or concerns regarding this notification, please contact GE Healthcare Service at 1-800-437-1171 or your local Service Representative.

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us immediately per the contact information above.

Sincerely,



James W. Dennison
Vice President - Quality Assurance
GE Healthcare



Jeff Hersh, PhD MD
Chief Medical Officer
GE Healthcare