

Sept 21, 2017

URGENT: Field Safety Notice

| FSCA identifier: | Product Field Action #1570495- UPDATE | |
|------------------|--|--|
| Type of Action: | Field Safety Corrective Action: Return to Supplier | |
| Description: | Various Stryker Hip Products | |
| Catalog #: | Various (See Attachment 1) | |
| Lot Code: | Various (See Attachment 1) | |

Dear Customer:

On 21st July 2017 Stryker Orthopaedics initiated a voluntary, lot-specific recall for the Stryker hip Products and Lot I.D.s referenced above for a potential packaging issue. This initial communication requested that affected product be quarantined and returned to Stryker and stated that an additional communication would be forwarded upon completion of the internal investigation on this issue.

The intent of this letter is to list all known hazards potentially associated with the use of the Products and list any risk mitigation factors.

Issue:

Stryker has discovered that the packaging of certain sizes and lots of the above-referenced Product contained inner and outer Tyvek sterile barriers that were not fully sealed. Three reports were received of the Tyvek sterile barriers not being fully sealed, and in each case the discrepancy was identified prior to surgery.

Potential Hazards:

- 1. Device is not utilized during surgery.
- 2. Non-sterile implant.

The aforementioned potential hazards may result in the following patient harms:

- 1. Delay in surgery <15 minutes while new device is obtained.
- 2. Infection.

Risk Mitigation:

According to the Instruction for Use (IFU) provided within each packaged component, the end user is instructed to inspect the package and seal for damage and, if present, to discard the device. As any damage to the packaging will be likely obvious to the end user, inspection and verification prior to transferring the device to the sterile field, that both the outer and inner blister is acceptable, as per the IFU, may mitigate potential risk.



Our records indicate that you have received the above referenced product. Please assist us in meeting our regulatory obligation by:

- 1. (As requested previously). Immediately locate and quarantine subject devices referenced in this notice.
- 2. Circulate this Field Safety Notice internally to all interested/affected parties.
- 3. Maintain awareness of this notice internally until all required actions have been completed within your facility.
- 4. Inform Stryker if any of the subject devices have been distributed to other organisations. (*Please provide contact details so that Stryker can inform the recipients appropriately*).
- 5. Please inform Stryker of any adverse events associated with the use of the subject devices.
 - a. Comply with any local regulations concerning the reporting of adverse events to local Competent Authorities.
- 6. Complete the attached customer response form and return to the address indicated. (*Please complete this form even if you do not have any product to return. This will preclude the need to Stryker to send any reminder notice*)

On behalf of Stryker we thank you sincerely for your help and support in completing this action and regret any inconvenience that may be caused. We would like to reassure you that Stryker is committed to ensuring that only conforming devices, meeting our high internal quality standards, remain on the market and appreciate your assistance in meeting this objective.

Should you have any queries concerning this matter please do not hesitate to contact the undersigned.

Yours Sincerely,

Sara Rodriguez Jato QA Lead Stryker ASEAN sara.jato@stryker.com ASEAN.PMS@stryker.com Tel. +84 (0)8 3827 5399 Ext.12



STRYKER® ORTHOPAEDICS FIELD SAFETY CORRECTIVE ACTION ACKNOWLEDGMENT FORM

Sept 21, 2017

SURGEON

ADDRESS

CITY, STATE ZIP

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| FSCA identifier: | Product Field Action #1570495 |

I have received the notification from Stryker® Orthopaedics dated Sept 21, 2017 stating that they initiated a Field Safety Corrective Action of the above referenced product.

Surgeon (Signature) Date

Surgeon (Print)

Please email this signed and dated form to ASEAN.PMS@stryker.com

| Part Number | Lot Number |
|-------------|------------|
| 4845-0103 | G5964186E |
| 6720-0837 | 56211103 |
| 4845-0102 | G5953064D |
| 6276-1-125 | 55958705 |
| 6720-0837 | 56211704 |
| 6020-2530 | 55967305 |
| 4845-0203 | G6013168C |
| 6720-0837 | 56211401 |
| 6720-0535 | 56241803 |
| 6721-0535 | 57317205 |
| 6020-4535 | 56011205 |
| 6021-4535 | 56132703 |
| 6721-0435 | 57315302 |
| 6721-0737 | 56662106 |
| 6021-0740 | 56011301 |
| 6021-0030 | 55624702 |
| 6276-5-216 | 55959003 |
| 6020-4535 | 56011202 |
| 6721-0737 | 57284004 |
| 6020-0740 | 55852403 |
| 6721-0435 | 57315101 |
| 6720-0535 | 57300703 |
| 6021-0230 | 56019501 |
| 4845-7-116 | 53428604 |
| 6276-1-127 | 55709001 |
| 6276-1-127 | 55709002 |
| 6276-1-127 | 55709003 |
| 6276-5-521 | 55627501 |
| 6276-5-526 | 55709901 |
| 6020-4535 | 56011203 |
| 6021-4535 | 56109304 |
| 6276-5-525 | 55349102 |
| 542-11-50E | 57319901 |