

ADVIA® Chemistry Systems

Lamp Holder Incorrectly Assembled

Our records indicate that your facility may have received one of the affected products listed below.

Table 1. Affected ADVIA Chemistry Systems

System	Siemens Material Number (SMN)
ADVIA Chemistry XPT Systems	10723034
ADVIA 1800 Clinical Chemistry Systems	10315183
ADVIA 2400 Clinical Chemistry Systems	10315769, 10324711

Reason for Customer Notification

Siemens Healthcare Diagnostics is conducting a customer notification for ADVIA® Chemistry Systems with the following system component: lamp housing with mirror (SMN 10314058, 10719216).

Siemens has identified a specific set of system serial numbers (including your system) that may have been manufactured using a lamp housing with a manufacturing defect in the lamp holder. This manufacturing defect can lead to lamp coolant leaking very slowly from the lamp holder into the lamp housing. This can result in the lamp temperature rising above the temperature threshold and subsequently causing the system to shut down. The lamp does not need to be replaced when this shutdown occurs as the system detects the condition before the lamp is affected.

While the system is powered on and in “Ready” state/processing samples, the coolant from the lamp holder does not leak into the lamp housing. The leak only occurs when the system is switched off and powered down.

Risk to Health

Siemens has determined that the risk to health is negligible as the system will become inoperable and stop processing samples.

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Actions to be Taken by the Customer

For the products listed in Table 1, please perform the following steps:

1. Keep the system powered on. When the system is not in use leave it powered on and in “Ready” state.
2. Continue to complete the daily maintenance task of monitoring the lamp coolant volume. Please refer to the Online Help on your instrument for instructions on how to complete this maintenance step.
3. In the unlikely event that your ADVIA Chemistry System becomes inoperable, contact your Siemens technical support representative.

Your Siemens Customer Service Engineer will contact you to schedule time for replacing the lamp holder when replacement parts become available.

Please retain this letter with your laboratory records, and forward this letter to those who may have received this product.

We apologize for the inconvenience this situation may cause. If you have any questions, please contact your Siemens Customer Care Center or your local Siemens technical support representative.

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