

CC. Chairman Medical Board and  
relevant Head of Departments



To all users of a  
**SIEMENS SOMATOM Definition Flash, AS or Edge**  
with software version VA48A\_SP1  
or VA48A\_SP2 without injector license

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**Customer Information Letter CT019/16/P**

- **Re: Bug Fixes for SOMATOM Definition Flash, AS or Edge with software version VA48A\_SP1 or VA48A\_SP2 without injector license**

Dear Customer,

This letter is to inform you of the release of a software update that provides bug-fixes to improve system performance for customers using

**SOMATOM Definition Flash**  
**SOMATOM Definition AS**  
**SOMATOM Definition Edge**

with Software Version **VA48A\_SP1** or **VA48A\_SP2** without injector license

Customers with Software version VA48A\_SP1 or VA48A\_SP2 without injector license will be provided an update to Software version VA48A\_SP3. The installation of this update will address software bugs that were identified through field monitoring. Please note: For VA48A\_SP1 it is regardless if injector licenses are in use.

The update will be remotely pushed to the system or our service organization will contact you to arrange a date for the installation of the software update on site. Please feel free to contact our service organization for an earlier appointment.

We advise that you notify anyone at your organization that should be aware of this information. If the device has been sold and therefore no longer in your possession, please forward this information notice to the new owner. We would also request that you inform us of the identity of the device's new owner where possible.

We thank you for your cooperation.

With best regards,

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Chua Link Soon  
Head of Customer Service

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Lai Pai Lin  
Head of Quality Technology

Restricted