

Siemens Healthcare GmbH, HC DI XP QT, Allee am Röthelheimpark 2,  
91052 Erlangen

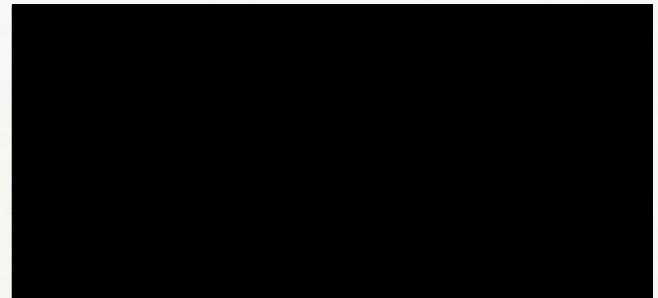
Contact person of  
the Regional Unit  
Department

<To the person in charge of the unit where the  
SIEMENS product is operated, and the  
administrative head of organization>

Telephone  
Fax  
E-Mail

**Urgent - Customer Safety Advisory Letter**

To all users of the SIEMENS Ysio Max system



**Re: Problem with patient table (Ysio, Ysio Max, Multix Fusion)**

Dear Customer,

This letter is to inform you about a possible problem with the patient table of your System Ysio, Ysio Max or Multix Fusion with a potential risk to patients.

**When does this malfunction occur and what are the potential risks?**

Siemens identified an issue with a patient table which was caused by a manufacturing error. There is an unlikely risk that an internal part of the table may detach causing the table top to tilt to the left side which could result in an injury to a patient on the table. This issue was identified during the installation of a patient table and this is the only known table with this problem. Siemens is initiating steps to determine if the same problem exists on other patient tables.

**What steps can the user take to avoid the potential risk of this issue?**

The affected part is covered and is not visible; therefore your device needs to be inspected by a Siemens technician.

**Please do not use the table until it is inspected by our technician.**

Siemens Healthcare GmbH  
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Sitz der Gesellschaft: München, Deutschland; Registergericht: München, HRB 213821  
WEEE-Reg.-Nr. DE 64872105

**How will the issue finally be resolved?**

We will send a service technician to your institution to check the affected part of the table. In the unlikely case that your device is affected, the technician will take steps to address the issue. This solution will be provided free of charge to all affected systems.

We appreciate your understanding and cooperation with this safety advisory notice and ask you to immediately instruct your personnel accordingly. Please ensure that this safety advisory notice is placed in the system's instructions for use. Your personnel should maintain awareness until our technician checks your system and the modification, if needed, has been implemented.

If you have sold this device/equipment and it is no longer in your possession, we kindly ask that you forward this safety advisory notice to the new owner of this device/equipment. Please inform us about the new owner of the device/equipment.

