

**URGENT - Field Safety Notice**  
***MobileDiagnost wDR Rel.1 and 2***

***Power Plug for Australia and New Zealand***

Dear Customer,

As part of Philips' continuous focus on reliability and safety, we continuously monitor the performance of our products. During recent evaluations of the Philips MobileDiagnost wDR Rel.1 and 2, we have identified a potential issue that a power plug was delivered which is not according to the local regulation. This letter is intended to provide you with information regarding:

- what the issue is, and under what circumstances it may occur
- the actions you can take to avoid or minimize the occurrence of the issue
- the actions planned by Philips to correct the issue

**This document contains important information for the continued safe and proper use of your equipment**

Please review the following information with all members of your staff who need to be aware of the contents of this communication. It is important to understand the implications of this communication.

Please retain a copy with the equipment Instruction for Use.

If you need any further information or support concerning this, please contact your local Philips representative:

<Philips representative contact details to be completed by the KM / country>

We apologize for any inconvenience this may cause and trust that this information is adequately addressing any concerns you may have.

Sincerely,

Karmen Gruenert  
Director Q&R DXR Hamburg (Print Name)

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<b>AFFECTED PRODUCTS</b>	MobileDiagnost wDR Rel.1 and 2 in Australia and New Zealand
<b>PROBLEM DESCRIPTION</b>	The power plug, which has been delivered with the system is not according to the local regulation in Australia and New Zealand (AS/NZS 3115:2000).
<b>HAZARD INVOLVED</b>	The pins of the plug can be touched when the plug is not inserted completely into the mains outlet. -> Electrical shock
<b>HOW TO IDENTIFY AFFECTED PRODUCTS</b>	All MobileDiagnost wDR Rel.1 and 2 in Australia and New Zealand
<b>ACTION TO BE TAKEN BY CUSTOMER / USER</b>	The system can be used according to the Instruction for Use without restrictions. Should the customer feel uncertain regarding this action, he can contact Philips
<b>ACTIONS PLANNED BY PHILIPS</b>	Philips is preparing a Field Action Kit, which will allow a Philips Service Engineer to replace the cable reel with the plug by a new one. A Philips Service Engineer will contact you as soon as the Field Action Kit is ready to be implemented. Should you need to communicate with Philips in regards to this program, please reference FCO-71200151.
<b>FURTHER INFORMATION AND SUPPORT</b>	If you need any further information or support concerning this issue, please contact your local Philips representative.