



13 February 2018

**Subject: Field Safety Action - Important New Product Safety Warning for the 3M™ Surgical Clipper Professional 9681**

Dear 3M Health Care Customer:

3M is notifying all users of the **3M™ Surgical Clipper Professional 9681** of an added product warning, stressing the importance of following proper clipper charging practices as documented in the Model 9681 Clipper instructions for use. Current charging instructions recommend leaving the clipper body in the drop-in charger in between uses.

Failure to follow proper charging practices can result in lithium-ion battery degradation, characterized by excessive heat during operation or failure to properly charge. In rare circumstances, battery degradation has been associated with battery venting, which is a rapid release of battery energy and may cause minor burn injury.

3M is adding the following product warning to emphasize the importance of proper charging practices:

**Warning:** To avoid potential battery degradation, charge the clipper after each use and store in the drop-in charger stand when not in use.

All users of the **3M™ Surgical Clipper Professional 9681** are being asked to take the following actions within 7 days of receipt of this letter:

- Ensure all users within your facility are following proper clipper charging practices as documented in the Model 9681 Clipper instructions for use and emphasized in the new product warning.
- Immediately evaluate Model 9681 clipper units within your facility. **Discontinue use and dispose of** any Model 9681 clippers if proper charging practices were not maintained, or that exhibit the following criteria:
  - a) Any clipper that fails to charge.
  - b) Any clipper that is uncomfortably hot-to-the-touch during use.
- Complete and return the enclosed **Customer Acknowledgement Form**, indicating the number of clipper units requiring disposal and your understanding of the new product safety warning.

We apologize for any inconvenience this action may cause you. If you have questions regarding this matter, please contact your 3M account manager, Faith Tan, or myself.

Sincerely,



**Zen Low**  
Division Manager  
3M Infection Prevention Division

*CC: Chairman Medical Board and relevant Head of Departments*

*Enclosure: Customer Acknowledgment Form*

**3M™ Surgical Clipper Professional 9681  
Customer Acknowledgment Form**

Email completed form to: bchia@mmm.com

Please examine your inventory immediately to determine if you have any **3M™ Surgical Clipper Professional 9681** that exhibit any of the following criteria:

- a) Any clipper that fails to charge.
- b) Any clipper that is uncomfortably hot-to-the-touch during use.

**Immediately discontinue use** of any units that exhibit these criteria **and dispose of** per facility policy.

Please record the number of Model 9681 clipper units that are being disposed.

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If you need any of the disposed clippers replaced, please contact 3M Account Manager, Faith Tan, after emailing this acknowledgement form.

☐ **I have read and understand this product safety communication and acknowledge the new product warning.**

☐ **By signing below, I confirm that I have disposed of all identified affected clippers within my facility.**

Person completing this form:

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Facility Name)

\_\_\_\_\_  
(Phone)

