#### Medtronic

49 Changi South Avenue 2 Singapore 486056 www.medtronic.com

tel 65.6482.0100 fax 65.6482.0300

## URGENT: Medical Device Recall For Battery Packs used in Capnostream™20 and Capnostream™20p Patient Monitors

20th April 2016

Dear Risk Manager:

Please forward this information immediately to Directors of Respiratory Care, Directors of Critical Care, and the Clinical Engineering Department.

The purpose of this letter is to advise you that Covidien Respiratory and Monitoring Solutions, now a part of Medtronic, is issuing a voluntary recall for the battery pack used in Oridion labeled Capnostream™20 and Capnostream™20p patient monitors. The scope of this recall includes battery packs that were manufactured between April 2014 and February 2016. The recall includes battery packs included with the monitors and spare replacement parts purchased separate from the monitor.

This voluntary recall is due to a supplier defect in battery manufacturing that may increase the risk of thermal damage to the battery pack. Medtronic has received seven reports of thermal damage out of 9,817 battery packs. Of these seven reports, one involved a fire resulting in smoke inhalation and minor burns.

Our records indicate that you have purchased Capnostream<sup>™</sup>20 and/or Capnostream<sup>™</sup>20p patient monitors equipped with the affected battery packs, and affected replacement battery packs.

#### Actions you should take:

- If your facility has distributed Capnostream<sup>™</sup>20 and/or Capnostream<sup>™</sup>20p patient monitors or battery
  packs to other persons or facilities, please promptly forward a copy of this letter to those recipients.
- Complete the attached verification form below and return it as directed to confirm your receipt and understanding of this information.
- Work with Medtronic service engineers to allow them to identify, remove affected battery packs and prepare for use for Capnostream 20 and Capnostream 20 patient monitors.

Please Note: Once the batteries are removed, the Patient Monitor must be connected to AC power and can no longer be used for intra- hospital transport of patients until replacement batteries are provided.

#### Actions being taken by Medtronic:

Medtronic is manufacturing new battery packs. Once new battery packs are available and the Acknowledgment and Receipt Form is received by Medtronic, replacement batteries will be provided to you free of charge.

If you have any questions regarding this recall, contact Technical Services Department at  $\underline{\text{Technical support@covidien.com}}$ 

This notification is being issued or will be notified to relevant regulatory bodies according to applicable regulations.

Thank you for your attention to this notification. We sincerely apologize for any inconvenience this situation may cause you or your facility.

Sincerely,



Gilbert Penaflor QA Manager, South East Asia Medtronic

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# Recall Product Return Form For Battery Packs used in Capnostream™20 and Capnostream™20p Patient Monitors

Customer Contact Details  Hospital / HCP:  Address:		Medtronic Contact Details  By E-mail: Technical_Support@Covidien.com  By Post:							
					Telephone no:		_		
					Fax no:				
E-mail:									
lease tick one (only):									
disposed of or policy on disposed.  There are no af patient monitors lease enter the informatient monitors and an	ation of affected battery y replacement battery pa	n segregated from use als. his facility or in Capne packs removed from acks removed from yo	e and will be dispose ostream™ 20 and/or the Capnostream 20 our inventory in the b	d of according local Capnostream™ 20p  D and Capnostream all elow table:					
Item code	Product Description	Serial number	Manufacture Date	QTY (Each)					
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ne:	(print) Signature:		Date:						