Bard Singapore Pte Ltd

1 Harbourfront Avenue, #04-11/13 Keppel Bay Tower, Singapore 098632

Tel: (65) 6250 5988 Fax: (65) 6337 3588

GST Reg No. 19-9901639-R





URGENT MEDICAL DEVICE RECALL NOTIFICATION MAX-CORE® Disposable Core Biopsy Instrument

24 Oct 2019

Dear Customer,

cc: Chairman Medical Board and relevant Head of Departments

This letter is to inform you of a voluntary product recall issued by Bard Peripheral Vascular, Inc. (BPV), a wholly owned subsidiary of Becton, Dickinson and Company. Specific MAX-CORE® Disposable Core Biopsy Instrument product code / lot number combinations are affected as outlined in Attachment 1. Our records show that your facility has purchased one or more units from the affected lots.

All other product code / lot number combinations not listed in Attachment 1 can continue to be used by your facility as they are safe to use and are not affected by this product recall.

Reason for Recall:

BPV has identified that the product code / lot numbers listed in Attachment 1 may be at risk of having firing issues. An example of a firing issue is where the device does not completely fire, resulting in the inability to obtain tissue samples.

Clinical Risk Statement:

In most cases, the identified issues will lead to a varying degree of user dissatisfaction or may be associated with a prolonged procedure or minor tissue injury or minor bleeding. Most often, a coaxial cannula is used and or the device is being used with ultrasound guidance, minimizing the risk of harm.

Required Actions:

Please find attached instructions detailing the steps we are requesting you take regarding this product.

We appreciate your cooperation and assistance in dealing with this matter and sincerely apologize for any inconvenience that may result from this action. If there is any assistance that you require regarding this action, please do not hesitate to contact your Bard representative.

Melvin Tay
Business Director, SEA
BD Interventional

Attachment 1 – Instructions for Completing Required Actions Attachment 2 – Acknowledgement Receipt Form **Bard Singapore Pte Ltd**

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Attachment 1

INSTRUCTIONS FOR COMPLETING REQUIRED ACTIONS

 Our records show that your facility has purchased one or more units from the product codes / lot numbers listed in the tables below that are affected by this voluntary recall. Do not use or further distribute any affected product.

Product	Lot
Code	Number
MC1410	RECN0753
MC1410	REDR1996
MC1410	REDS0461
MC1416	RECP1763
AC1610	RECN0756
/IC1610	RECN1632
AC1610	REDN2403
MC1610	REDN2448
AC1610	REDN3426
/IC1610	REDP0046
/IC1610	REDQ2463
/C1610	REDR1997
/C1610	REDS1470
MC1610	REDS2663
AC1610	REDS3864
MC1610 MC1610	REDS4214
AC1610	REDT1884
/C1610	REDT4419
/C1610	REDU1687
	REDU2579
ИС1610 ИС1616	RECN2119
AC1616	RECP2400
/C1616	REDN2402
/C1616	REDN2447
MC1616	REDN3457
AC1616	REDP0085
MC1616	REDQ2460
MC1616 MC1616	REDQ4100
MC1616	REDR0746
MC1616	REDR2055
MC1616	REDS0420
4C1616	REDS1471
MC1616 MC1616	REDS2594
MC1616	REDS2595
MC1616	REDS2664
MC1616	REDS3750
MC1616	REDT0879
MC1616	REDT2007
	REDT3043
MC1616 MC1616	REDU0929
MC1616	REDU3571
MC1616	REDU357
MC1616	REDV1435
MC1616	REDV14354
VICTOTO	INLD V2004

Product Lot		
Code	Number	
MC1810	RECN2069	
MC1810 MC1810	REDN0266	
MC1810	REDN1612	
MC1810	REDN3443	
MC1810 MC1810	REDP0047	
MC1810	REDP2162	
MC1810	REDP3393	
MC1810	REDP4637	
MC1810		
MC1810 MC1810	REDQ0871 REDQ2499	
MC1810	REDQ2502	
MC1810	REDR0676	
MC1810	REDR1998	
MC1810	REDS0469	
MC1810	REDS1610	
MC1810	REDS2665	
MC1810	REDS3865	
MC1810 MC1810	REDS4215	
MC1810	REDT0926	
MC1810	REDT1885	
MC1810	REDT4420	
MC1810 MC1810	REDU0922	
MC1810	REDU2476	
MC1810	REDU3498	
MC1810	REDU4566	
MC1810	REDV1369	
MC1810	REDV3016	
MC1816	RECZ2179	
MC1816	RECZ3084	
MC1816	RFC73178	
MC1816 MC1816	REDN2401	
MC1816	REDQ0848	
MC1816	REDR0747	
MC1816	REDR1989	
MC1816	REDR3627	
MC1816	REDS0421	
MC1816	REDS1484	
MC1820	REBZ0283	
MC1820 MC1820	RECN0654	
MC1820	RECN0760	
MC1820	RECN1633	
MC1820	RECN1634	
IVILLIOZU	RECN2091	

MC1820 RECN2120

Product Code MC1820	Lot	
Code		
	Number	
	RECP0263	
MC1820	RECP1251	
MC1820	RECP1252	
MC1820 MC1820	RECP1765	
MC1820	RECP1988	
MC1820	RECP1988 RECQ0331	
MC1820	RECQ0592	
MC1820	RECQ1208	
MC1820	RECQ1208 RECQ1651	
MC1820	RECQ1001	
MC1820 MC1820	RECQ1997 RECZ3012	
	DEC73015	
MC1820	RECZ3015 RECZ3114	
MC1820	DEC73133	
MC1820	RECZ3132	
MC1820	RECZ3167	
MC1820	RECZ3176	
MC1820 MC1820	REDN0295	
MC1820	REDN1613	
MC1820	REDN2400	
MC1820	REDN2445	
MC1820	REDN3423	
MC1820	REDN3424	
MC1820	REDP0048	
MC1820 MC1820	REDP1474 REDP1482	
MC1820	REDP2160	
MC1820	REDP3392	
MC1820	REDP4638	
MC1820 MC1820	REDP5040	
MC1820	REDP5041	
MC1820 MC1820	REDQ0849 REDQ2461	
MC1820	REDQ2503	
MC1820	REDQ4101	
MC1820	REDR0677	
	REDR2041	
MC1820 MC1820	REDR2969	
MC1820 MC1820	REDR3028	
	REDR3028 REDR3628	
MC1820	REDR3629	
MC1820		
MC1820 MC1820	REDR3690	
MC1820 MC1820 MC1820	REDR3690 REDS0470	
MC1820 MC1820	REDR3690	

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Product Code	Lot Number	
MC1820	REDS2666	
MC1820 MC1820	REDS3752 REDS3866	
MC1820	REDS3600	
MC1820	RED34210	
MC1820 MC1820	REDT0927 REDT1881	
	REDITIONI	
MC1820	REDT3045	
MC1820	REDT3146	
MC1820	REDT4421	
MC1820	REDT4432	
MC1820	REDU0923	
MC1820	REDU0931	
MC1820 MC1820	REDU1688 REDU1693	
	REDU1693	
MC1820	REDU2477	
MC1820 MC1820	REDU2583	
	REDU3499	
MC1820	REDU4538	
MC1820 MC1820	REDU4568	
	REDV1370	
MC1820	REDV1437	
MC1820	REDV2355	
MC1820	REDV3017	
MC1820	REDV3018	
MC1820	REDV3100	
MC1820	REDV3791	
MC1825 MC1825	RECN1140 RECN1804	
MC1825	RECN1804	
MC1825	RECP0227	
MC1825 MC1825	REDN1614	
MC1825	REDN2444	
MC1825	REDN3461	
MC1825	REDQ2498	
MC1825	REDQ2976	
MC2016	REDT0928	
MC2016	REDT1882	
MC2016	REDT3150	
MC2016	REDT4423	
MC2016 MC2016	REDT4423 REDV1438	
MC2016	REDV2329	
MC2020	REDV1372	
MC2020	REDV2357	

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- 2. Please check all inventory locations within your institution for affected product code / lot number combinations listed in the recall notice. If you have further distributed any of the product code / lot numbers, please immediately contact that location, advise them of the recall, forward these instructions and have them return the affected product to BARD.
- 3. Please remove any identified product from your shelves.
- 4. If you have used the affected product, complete and return the attached Acknowledgement *Form* indicating no product will be returned.

Once the product affected by this recall has been removed from your inventory:

- 5. Fill out the **Acknowledgement Receipt Form.** Be sure to state the quantities and lot numbers of each recalled product that you intend to return. It is extremely important that we receive this information.
- 6. Please call contact our local BARD representative or email at Customercomplaint@bd.com. Once all information has been verified, BARD will issue a replacement product for your returned product.
- 7. Email the completed **Acknowledgement Receipt Form** to <u>Customercomplaint@bd.com</u> or hand it to our Bard Sales Representative.