

Field Safety Notice

Fresenius Medical Care HD Concentrates

Our ref: FSN201809HD

Date: 19th September 2018

Affected article number:

AP00250

Affected product name:

Acid Concentrate for Bicarbonate Haemodialysis F-A-21.5-G-34-5

Affected batch number:

MA09180529

Dear customer,

During the continuous monitoring of our HD concentrates in the market, we became aware of incorrect product label used on one single batch listed above.

Based on the investigation, incorrect product labels with the wrong article number were used during production of HD Part A concentrates which may impact the prescribed HD treatment. See the illustrations below:

Correct carton label on box



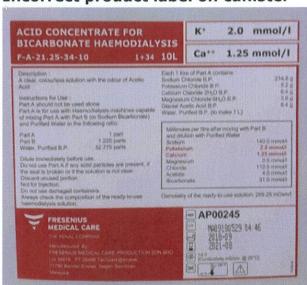
Incorrect product label on canister

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Fresenius Medical Care Singapore Pte Ltd 238A Thomson Road #23-02/05 Novena Square Tower A Singapore 307884 T +65 6837 3113 F +65 6837 2112 Company Reg No: 199700372D



Required actions:

- 1) In order to avoid any potential risk, we ask you to immediately stop using the affected product batch MA09180529.
- 2) Please provide this notice to all those who need to be aware of it within your organization.
- 3) Please complete the attached acknowledgement receipt and we will collect it during exchange of the affected products.

We sincerely apologize for the inconvenience and we will provide you with a replacement as soon as possible. You will be contacted by your local Fresenius Medical Care representative to organize the exchange.

In case of any further questions please do not hesitate to contact:

Name: Shirley Ng
Telephone:
e-mail:

Sincerely yours,





Associate Director, Projects, South Asia Pacific

Cc: Chairman Medical Board and relevant Head of Departments



From:		
Company name		
(Distributor/ Hospital/ Clinic)		
Position		
Name (print)		
Email	Tel no.	
Signature	Date	

Part A: I acknowledge receipt of **Field Safety Notice – Fresenius Medical Care HD concentrates**, date **19Sept2018** (Our ref: FSN201809HD)

Part B: Reconciliation of affected products for return

Article number	Batch number	Quantity
AP00250	MA09180529	