

Urgent Field Safety Notice

Regarding ProteusPLUS and ProteusONE

GENERAL INFORMATION			
SUBJECT	Risk of misalignment for plans with multiple isocenters		
IBA REFERENCE	Problem Report PR-90463		
INFORMATION ON AFFECTED DEVICE			
PRODUCT	Proteus 235		
BRAND NAME	ProteusPLUS and ProteusONE		
COMPONENT	Treatment Center		
SOFTWARE VERSIONS	All		
Mode	All		
CONFIGURATION	All		
SERIAL NUMBER	PAT.000, PAT.001, PAT.003, PAT.006, PAT.107, PAT.108, PAT.109, PAT.110, PAT.111, PAT.112, PAT.113, PAT.114, PAT.115, SAT.116, SAT.117, SAT.119, SAT.120, SAT.122, SAT.123, SAT.126, SAT.132, SAT.133, SBF.101, SBF.105		
	REASON FOR FIELD SAFETY NOTICE		
When creating/importing a treatment plan with multiple isocent user has to enter Patient Positioning System positions manual. The Patient Positioning System positions should have a delta between the positions of the disocenters. Description of the Product Problem Description of the Product Product Product Product Problem The Patient Product Problem Description of the Product			

Some sites use a sliding table, in this instance, the delta could differ and the example is not valid.





The Proton Therapy System accepts a plan with multiple i when the Patient Positioning System positions are present, is no check on the consistency of those positions and the puthe different isocenters. If a Patient Positioning System position is wrongly prescrit the user does not verify patient positioning with X-ray imaginate treatment beam as recommended in the IBA clinical user coffset is possible (no limit). Note that the versions of Oncology Information System before 2.60 do not support plans with multiple isocenters.			
RISK FOR THE PATIENT	Misalignment		
RISK FOR THE USER	N/A		
FURTHER INFORMATION	IBA is not aware of any patient injury specific to this issue at any of the IBA Proton Therapy sites. IBA is proactively addressing this issue.		
ACTIONS			
USER ACTION	When using the multiple isocenters workflow, IBA recommends the user to ensure that the delta between the different Patient Positioning System positions corresponds to the delta between the positions of the different isocenters.		
IBA ACTION	IBA will implement a check of consistency of the delta between Patient Positioning System positions and the delta between the positions of the different isocenters. In case of mismatch, the proton therapy system will warn the user. This solution will be deployed by December 31, 2018 on all impacted sites.		
	CONTACT		
CUSTOMER COMPLAINTS & Vigilance@iba-group.com +32 10 203 787			
Helpdesk	+32 2 507 20 81 (available 24/7)		

By signing below, the customer representative confirms that this notice has been read and understood and communicated to the appropriate employees within the organization. The customer representative confirms also that this notice has been received in both English and national language (if different than English).

Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Your National Competent Authority has been informed of this Field Safety Notice.





We apologize for any inconvenience that this may cause, and we would like to thank you for your cooperation.

Your IBA representative is able to provide you with additional information and/or guidelines if necessary.

Please return the copy of the notice signed to IBA within 10 working days.

IBA		CUSTOMER
NAME	Sylviane BERGER	Name
TITLE	Customer Complaints and Vigilance Director	TITLE
DATE	November 20, 2017	DATE
SIGNATURE		SIGNATURE