

[Recipients Address]

March 18, 2016

URGENT FIELD SAFETY NOTICE: Medical Device Field Safety Corrective Action / Recall

Reference: R-2016-08

Concerned Devices: SYNERGY® TITANIUM PRESSFIT Femoral Component

Product No.	Description	Batch No.
71306814	SYNERGY TITANIUM PRESSFIT Femoral Component	14MM10049

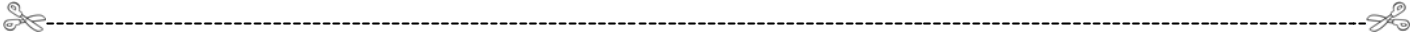
Dear Dr.

This letter is to inform you that Smith & Nephew, Inc. has initiated a voluntary field safety corrective action of a single batch of SYNERGY TITANIUM PRESSFIT Femoral Components due to a Chart-stik labeling error. Chart-stiks label with product and lot information for a knee product were inadvertently packaged and shipped with the affected hip stems.

This field action has been reported to the relevant competent authorities.

Risks to Health	In the event the affected device is presented for use, it will perform as indicated. Therefore, use of the affected device poses a negligible risk of adverse health consequences.
Actions to be taken by the user	<ol style="list-style-type: none">1. Locate and quarantine affected unused devices immediately.2. Return quarantined product to your national Smith & Nephew agency/distributor.3. Complete the return slip and fax it to your national Smith & Nephew agency/distributor.4. Please make sure this safety information is passed on to all those who need to be aware of it within your organization.5. Please maintain awareness on this notice and resulting action until the Field Safety Corrective Action is terminated to ensure effectiveness of the action.

Smith & Nephew is committed to distribute only products of the highest quality standards and to provide any required support. We regret that this has occurred and any inconvenience it may cause or has caused you, your patients, or your staff.



If you have any questions please feel free to contact us under the following contact details:

Contact Details of Subsidiary / Distributor

Return Slip

Please complete and return this feedback information to the contact specified above to prevent repetitive enquires.

We hereby confirm that we are aware of this Field Safety Notice concerning the SYNERGY TITANIUM PRESSFIT Femoral Component. The Field Safety Notice was communicated within our organisation.

Please mark accordingly:

- In our facility we do not have any of the affected product in stock
or
- We will return the following products:

Product No.	Description	Batch No.	Quantity to be Returned
71306814	SYNERGY TITANIUM PRESSFIT Femoral Component	14MM10049	

Institution: _____ Reference: R-2016-08

Name: _____ Date / Signature: _____