



UNIMED HEALTHCARE PTE LTD

Co. Reg. No. 198204639N

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CERT NO.:GDP-2009-0019
HSA TS-01-R2.1:2012

28th March 2016

Dear ROTEM Customer:

Re: **Urgent Important Customer Information on Product Recall of ROTEM®
platelet Cuvettes Art No. 200188 under Lot No. T1330**

We have been notified by the manufacturer, TEM Innovations GmbH, that based on their internal observations, they have discovered that some packages of the *platelet* cuvette with the following Lot Number: **T1330 (Exp. Date: 09/2017)** has recently shown unexpected non smooth curve shapes in approximately 20% of the cuvettes. As this influences the A6 and AUC parameter results, lot number T1330 is recalled.

Unexpected curve shapes may not disappear completely with the new cuvettes, but during extensive internal testing their occurrence was significantly reduced. Enclosed illustration on examples of normal regular curve shapes and unexpected, non-smooth curve shapes for your reference.

Kindly let us know by 29th March 2016 whether you still have any unused product of the above-mentioned lot numbers in your stock. We apologize on behalf of the manufacturer for any inconvenience caused.

Please acknowledge that you have read this notification letter and email and/or fax to enquiry@unimed.com.sg / 6456-9877 by 29th of March 2016.

Yours sincerely,

Jarrod Kwek
Sales & Marketing Manager

Encls.



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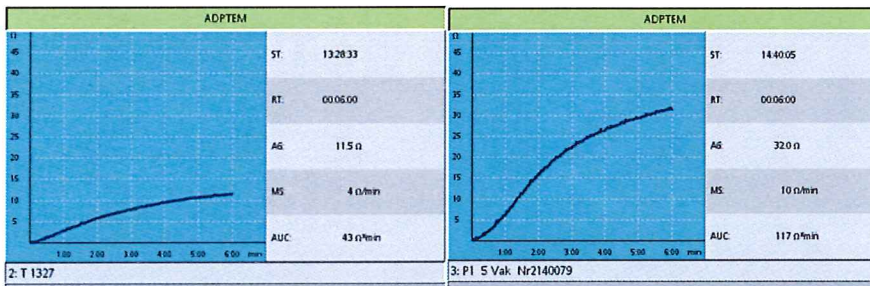
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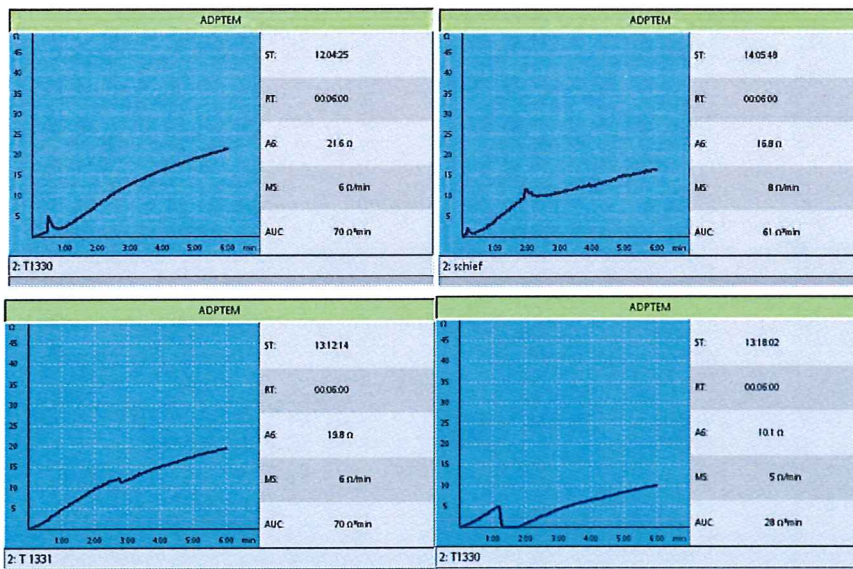


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Examples of normal regular curve shapes:



Examples of unexpected, non-smooth curve shapes:



Any such irregular measurement should be discarded and repeated

**CONFIRMATION OF KNOWLEDGE
IMPORTANT CUSTOMER INFORMATION
DATED 28th MARCH 2016
PRODUCT RECALL OF ROTEM[®] *platelet* CUVETTES (ART NO. 200188) LOT NO. T1330**

Hereby we confirm that we have sent back to TEM International GmbH or discarded our remaining inventory of the ROTEM[®] *platelet* Cuvette (Art No. 200188) Lot No. T1330 (expiry: Sep 2017) according to the Urgent Important Customer Information dated 28th March 2016.

Number of boxes sent back OR discarded: _____

Date : _____

Name : _____

Position : _____

Company : _____

Signature : _____