



Hospital / Clinic Name:  
Address/Dept:  
Contact Person:

**Carl Zeiss Pte Ltd**

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**FORUM UPDATE FOR FORUM VIEWER V.3.1, V.3.2**

Dear Valued Customer:

We have a FORUM update that is intended as an upgrade as well as bug fix for some stability issues in FORUM Viewer versions 3.1 and 3.2. The product owner, Carl Zeiss Meditec Ag has initiated a field corrective action to implement this update.

Kindly complete and return the enclosed **Acknowledgment of Notification** to ensure that we have your most current contact information to schedule a service visit and confirm that you have received this notification.

ZEISS Actions:

Carl Zeiss Pte Ltd will update your FORUM software to a new version that will fix the stability issue as well as make it ready for optional new clinical modules for different specialty fields. The new software will be rolled out in end in February 2015. Our Service team will contact you as soon as the new version is available and can be installed in your practice.

We apologize for any inconvenience and appreciate your support. If you have further questions please do not hesitate to contact the undersigned for more details.

Thank you.

With kind regards,

(Authorised Signatory)

Name of Signatory  
Designation of Signatory

Attachment:  
Acknowledgement of Notification

**Carl Zeiss South East Asia Offices**

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## ACKNOWLEDGEMENT OF NOTIFICATION

I acknowledge that I have received notification from Carl Zeiss Pte Ltd for the installation of a FORUM update for FORUM 3.1 and 3.2 that is intended to resolve a stability issue in FORUM Viewer.

I accept the proposal of a software upgrade for FORUM, and permit Carl Zeiss Pte Ltd service team to carry out the upgrade & related application maintenance.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Hospital / Clinic Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Please return acknowledgement of notification to:

Email: [waileng.yuen@zeiss.com](mailto:waileng.yuen@zeiss.com) or fax: 6842 7117