

URGENT - FIELD SAFETY NOTICE

Commercial Name of Affected Product:	LMA Unique™
Type of action:	Recall
Teleflex Reference:	EIF-000282
Product Code	Lot Number
125050	MMBHYK

Dear Customer,

Details of affected devices

Teleflex is issuing a recall for the above listed product.

Description of the problem

Teleflex is issuing a recall for the above listed product because the product pouch may have an incorrect expiry date listed. The correct expiry date for the product is "2019-10-28" but may be listed as "2020-03-28". Therefore, there is a risk of an LMA device outside the expiry date being used which may be non-sterile for the patient. No patient injuries have been reported related to the issue.

Our records indicate your facility has received product in scope of this field safety notice.

FIELD SAFETY CORRECTIVE ACTION INSTRUCTIONS**ADVICE ON ACTION TO BE TAKEN BY MEDICAL STAFF**

1. We request that you check your inventory for product within the scope of this field action. Users should cease use and distribution of stock of the affected product batch and quarantine immediately.
2. If you do not have stock in scope of this field action as referred to above, then mark the according checkbox on the Acknowledgement form (Appendix 1) and return the form to the fax number or e-Mail-address mentioned below.
3. If you have stock from the affected product as referred to above, mark the according checkbox on the Acknowledgement form (Appendix 1). Contact customer service by calling the phone number mentioned below who will issue you with a return number. Write this return number into the respective field in the Acknowledgement form.
4. Complete 'Appendix 1' for all products in your possession and under control. Return this form immediately to Customer Service.
5. Teleflex (or your local dealer) will issue a credit note upon receipt of the returned affected product.

INSTRUCTION FOR DISTRIBUTORS OF AFFECTED PRODUCT

1. If you are a Distributor, provide this field safety notice to all of your customers who have received product in scope of this Field Action. Your customer is then required to complete the acknowledgement form and return this to you.
2. As a Distributor you are required to confirm to Teleflex that you have completed the field activity outlined above. Upon completion of your actions, please forward the completed Acknowledgement Form to Customer Service.
3. If you are a Distributor and/or have a reporting responsibility, please notify your local Competent Authority of this action. Please forward the notification and all communication with your local competent authority to Teleflex.

Teleflex

Teleflex informs all customers, employees of Teleflex and distributors on this Field Action.

Transmission of this Field Safety Notice

This notice should be passed on to all persons who need to be aware within your organization or to any organization where the potentially affected devices have been transferred and cc: Chairman Medical Board and relevant Head of Departments.

Please consider end users, clinicians, risk managers, supply chain/distribution centres etc. in the circulation of this notice. Maintain awareness of this notice until all required actions have been completed in your organisation.

Contact reference person

Should you require any further information or support concerning this issue, please contact:

Customer Service

Contact: Jolene Tan

FAX: +65 6438 2380



Teleflex is committed to providing high quality, safe and effective products. We sincerely apologize for any inconvenience this action may cause your operations. If you have any other questions, feel free to contact your local sales representative or Customer Service.

For and on behalf of Teleflex,



Padraig Hegarty VP, QA

FIELD SAFETY CORRECTIVE ACTION ACKNOWLEDGEMENT FORM

Customer No. _____

PRODUCT FIELD ACTION BY TELEFLEX - IMMEDIATE ATTENTION REQUIRED

Ref. EIF-000282

RETURN COMPLETED FORM IMMEDIATELY TO:

FAX:
Email: @teleflex.com

<input type="checkbox"/> We confirm receipt of this FSN and completed the required actions contained therein. We confirm that our inventory does NOT include products affected by this Field Action.	<input type="checkbox"/> We confirm receipt of this FSN and completed the required actions contained therein. We confirm our inventory DOES include products affected by this Field Action. The use and further distribution of the affected products is stopped. All products are put on hold and the amount below will be returned. Return Authorisation No _____
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PLEASE PRINT PRODUCT QUANTITY NUMBERS CLEARLY.

COMMERCIAL NAME OF AFFECTED PRODUCTS:	EIF-000282 - LMA Unique™	
PRODUCT NUMBER	LOT NUMBER	QUANTITY (Returning)
<ul style="list-style-type: none"> Include a copy of the completed Acknowledgement Form in the returns package with the returned units Ensure the RAN number is clearly visible on the returns package. Please label returns as “Field Action Returns” 		

Complete this Acknowledgement form and return immediately by using the fax number or e-mail address above.

INSTITUTION NAME (EG NAME OF HOSPITAL, HEALTH CARE ORGANISATION)	
INSTITUTION ADDRESS	Phone / Fax
FORM COMPLETED BY:	Stamp
PRINT NAME: _____	
SIGNATURE: _____	
DATE	