
Important Field Safety Notice

Reference: BISTOS_FSN_20151201

Product name: Medical head lamp

Dear Ladies and gentlemen;

Bistos have received report from one customer experience minor electric shock due to the breakage of adapter case of BT-410 medical head lamp. Bistos inspected the adapter in storage and found that the adapter case can be broken when excessive force applied to perpendicular direction to the plug pin.

Bistos is looking for the alternative adapter which has the tensile strength more than twice of previous supplied adapter.

Until Bistos found an acceptable alternative adapter and supply it to change the distributed adapter, please follow the instructions below and notify to all users about this.

1. Details on affected device

- A. Product name: Medical head lamp
- B. Model name: BT-410
- C. Affected serial numbers: EBEB0201 ~ EBEB0205, EBEC0126 ~ EBEC0150, EBF10101 ~ EBF10190, EBF10201 ~ EBF10230, EBF20201~ EBF20250 (200 pcs)

2. Description of the problem

- A. The case of adapter can be broken while unplug it from the socket outlet when pull out in the angular direction or twist the adapter case when the plug pin has stuck with socket outlet.
- B. When case has broken, the live conductive parts can be touched with finger and/or hand which could be the hazards of electric shock.

3. Advise on action to be taken by user

- A. If the adapter is already plugged into the socket outlet, please do not try to unplug it if possible until Bistos supply the acceptable alternative adapter.
- B. If the adapter needed to unplug please unplug it gently and not apply the excessive force to it. And pull out in the perpendicular direction. Not twist or shake while unplug.

4. Transmission of this Field Safety Notice

- A. Please transfer this notice to the distributors and users in Germany.
- B. Please maintain awareness on this notice until the acceptable alternative adapter launched from Bistos for replacement.

5. Contact reference

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