



RCB Reg No: 198004264M

GST Reg. No: M2-0041370-9

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Singapore 577218  
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20 Dec 2017

**Re:Urgent Field Safety Note (FSN): Sedimentation found in Aquagel 5gms sachet model number 427659**

Dear Doctors, Nurses and all users of the product,  
Cc:Chairman Medical Board and relevant Head of Departments,

I would like to bring your attention to the following product:

Device name: Aquagel 5gms Sachet  
Model number: 427659  
Lot/Batch No.: All Batches  
Name of manufacturer of device: Ecolab Healthcare Ltd  
Name of local distributor: Kemimac (S) Pte Ltd

The reason for this Field Safety Corrective Action is due to sedimentation discovered within several sachets of the gel (batch number 4167CQ05) on 7th Dec 2017. As the nature of the sedimentation has not yet been identified, the safe usage of the gel cannot be ascertained.

In view of the nature of the problem, please have this material quarantined with immediate effect. We are working with Ecolab on the investigation on this issue at the moment. Kindly notify us immediately should there be patients/user suffering from adverse event in relation to the usage of Aquagel.

Kindly contact us should you have any queries on this issue at [info@kemimac.com](mailto:info@kemimac.com), phone: 62590553.

Thank you and sorry for the inconvenience caused.  
Regards,

  
Terence Cheung  
Pharmacist/Director

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Please kindly acknowledge receipt of this FSN by completing below and return by email to [info@kemimac.com](mailto:info@kemimac.com).

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Company stamp: \_\_\_\_\_

Date: \_\_\_\_\_

Name of company or institution and department: \_\_\_\_\_