

## **NEW APPLICATION FOR LICENCE TO EXPORT CONTROLLED DRUGS**

Companies and its applicants must register with Client, Registration, and Identification Service (CRIS) with valid CRIS user rights in order to be able to submit applications on behalf of the company via [apply@prism](mailto:apply@prism).

The applicant will also require a CorpPass before he/she can login to PRISM to retrieve the application form. A person who drafts an application on behalf of his/her company and is not a Singaporean Citizen, Permanent Resident or Employment Pass holder can apply for a HSA PIN to login to PRISM. The CorpPass or HSA PIN is necessary for authentication and authorization purposes.

**For more information on CRIS, please refer to**

<https://www.hsa.gov.sg/e-services/cris>

**For more information on CorpPass, please refer to**

<http://www.corppass.gov.sg/>

**For more information on HSA PIN, please refer to**

<https://www.hsa.gov.sg/e-services/hsa-pin>

1. The online form may take an average of 15 minutes to fill in.

The time taken varies depending on the number and sizes of the file attachments, configurations of your computer and network, internet performance, etc. Please note that the time stated above excludes time taken for preparatory work in relation to filling the online form (e.g. scanning documents for file attachments).

2. Mode of payment

**Please note that there will be no refund of any payment made in relation to applications submitted through PRISM.**

The modes of payment available are as follow:

- GIRO
- Non-GIRO: eNETS (Credit/Debit Card)

Payment by GIRO requires pre-registration. The [GIRO application form](#) is required to be submitted by post to the HSA Finance Department. The correspondence address can be found in the application form. The registration process will take around 3 to 4 weeks after the submission of the application form.

## Application Form

### Part 1. Company Particulars

This section requires the applicant to verify and fill in any other relevant information relating to the company.

- (1) Company details such as **Name**, **Address**, **Telephone** and/or **Fax** will be pre-populated based on the registered CRIS records.

If you need to make changes to this information, please submit the changes via the “**Amend Company Information**” module under the [amend@prism](mailto:amend@prism) on PRISM e-Service webpage.

- (2) Indicate if the Billing Address is the same as the Company Address.
- (3) If the Billing Address is not the same as **Company Address**, please fill in the ‘**Postal Code**’ field and click the ‘**Retrieve Address**’ button. The **Block/House No**, **Street Name** and **Building Name** will be populated.
- (4) Fill in the ‘**Level-Unit**’ field and any additional detail relating to the company in the ‘**Other Address Details**’ field. *(If applicable)*
- (5) Click ‘**Next**’ button to proceed to **Part 2. Applicant Particulars** section.

1. Company Particulars			
1.1 Name : *	ABC Co Ltd.,l		
1.2 Location Code :	1		
<b>1.3 Company Address</b>			
1.3.1 Address Type : *	Local		
1.3.2 Postal Code : *	541111		
1.3.3 Block / House No :	111A	1.3.4 Level - Unit :	# -
1.3.5 Street Name :	RIVERVALE WALK		
1.3.6 Building Name :	MULTI STOREY CAR PARK		
1.3.7 Country :	SINGAPORE		
1.4 Tel : *	12345678	1.5 Fax :	
<div style="color: red; font-size: small;">Your Fax No. is necessary for our future correspondence</div>			
1.6 Is Billing Address the same as the Company Address ? *	<input checked="" type="radio"/> Yes <input type="radio"/> No		
1.8 Unique Entity No.(UEN) :	PatchUEN1		

### Part 2. Applicant Particulars

This section requires the applicant to verify and enter any other relevant information relating to the applicant particulars.

- (1) Applicant details such as name, NRIC / FIN, designation, Telephone/Fax/Handphone number and e-mail address will be pre-populated based on the registered CRIS records.

If you need to make changes to this information, please submit the changes via the “**Amend Applicant’s Details For Licences and Applications**” module under the [amend@prism](mailto:amend@prism) on PRISM e-Service webpage.

- (2) Select the type of **Preferred Contact Mode**

*(Note: Please ensure that the relevant contact details above are entered for your preferred contact mode. Please note that the preferred contact mode is the mode which you will receive the final notification of this application.)*

*During the course of this application, you will receive our Input Request (i.e. queries), if any, via email if you have indicated your email address above, regardless of your selected preferred contact mode.)*

- (3) Click ‘**Next**’ button to proceed to **Part 3. Licence Information** section.

Fields marked with an asterisk \* are mandatory.

2. Applicant Particulars	
2.1 Name: *	<input type="text"/> (as in NRIC/FIN)
2.2 NRIC/FIN: *	<input type="text"/> (Example: S1234567A, F1234567A)
2.3 Designation: *	<input type="text"/>
2.4 Contact Details	
2.4.1 Tel: *	<input type="text"/>
2.4.2 Fax:	<input type="text"/>
2.4.3 Handphone:	<input type="text"/>
2.4.4 Pager:	<input type="text"/>
2.4.5 Email:	<input type="text"/>
2.5 Preferences	
2.5.1 Preferred Contact Mode: *	<input type="radio"/> Email <input type="radio"/> Fax <input type="radio"/> SMS <small>(Please ensure that the relevant contact details above is entered for your preferred contact mode. Please note that this preferred contact mode is the mode which you will receive the final notification of this application. During the course of this application, you will receive our input requests (i.e. queries), if any, via email if you have indicated your email address above, regardless of your selected preferred contact mode.)</small>

[Previous](#) [Next](#) [Reset](#)

### **Part 3. Licence Information**

This section requires the applicant to enter the following information as applicable:

- 3.1 CD Wholesale Licence Number
- 3.2 Therapeutic Products Wholesaler's Licence Number
- 3.3 Poisons Licence Number
- 3.4 Therapeutic Products Importer's Licence Number
- 3.5 Product Registration Number

**Click 'Next' button to proceed to Part 4. Name of Person to Appear on Licence section.**

Fields marked with an asterisk \* are mandatory.

3. License Information	
3.1 CD Wholesale Licence No : *	<input type="text"/>
3.2 Therapeutic Products Wholesaler's Licence No :	<input type="text"/>
3.3 Poisons Licence No :	<input type="text"/>
3.4 Therapeutic Products Importer's Licence No :	<input type="text"/>
3.5 Product Registration No :	<input type="text"/>

[Previous](#) [Next](#) [Reset](#)

### **Part 4. Name of Person to Appear on Licence**

Enter the name of the person responsible for the export. The person indicated should be of sufficient authority to take responsibility for the export.

**To proceed to the next section, Part 5. Importer Particulars, click 'Next'.**

Fields marked with an asterisk \* are mandatory.

4. Name Of Person To Appear On Licence	
4.1 Name of person to appear on licence: *	<input type="text"/>

[Previous](#) [Next](#) [Reset](#)

## **Part 5. Importer Particulars**

This section requires the applicant to provide the following:

- Name of Competent Authority of Importing Country
- Import Authorisation details such as authorisation number, date of issue, validity date
- Name and address of importer
- Mode of export (Air, Land or Sea)
- Proposed period of export

Click **'Next'** button to proceed to **Part 8. Confirmation and Declarations to be Exported** section.

Fields marked with an asterisk \* are mandatory.  
Please attach import authorisation

5 (a) Importer Particulars	
5.1 Name of Competent Authority of Importing Country:*	<input type="text"/>
5.2 Import Authorisation No:	<input type="text"/>
5.3 Date Issued:	<input type="text"/> DD/MM/YYYY
5.4 Valid Till:	<input type="text"/> DD/MM/YYYY
5.5 Name of Importer: *	<input type="text"/>
5.6 Mode of Export :*	Select Mode ▼
5.7 Proposed Period of Export :*	<input type="text"/>

5 (b) Importer Address	
<b>Address of Importer</b>	
5.8 Address Type : *	Overseas
5.9 Address : *	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
5.10 Province :	<input type="text"/>
5.11 State :	<input type="text"/>
5.12 City :	<input type="text"/>
5.13 Country :*	Select Country ▼
5.14 Postal Code :	<input type="text"/>
5.15 Telephone No :	<input type="text"/>
5.16 Fax No :	<input type="text"/>

## **Part 6. Substances to be Exported**

(1) In section 6(a), the applicant is required to fill in the following information:

- 1) Brand/name of substance to be exported
- 2) Total quantity of units to be exported
- 3) Indicate "Yes" or "No" for diagnostic device, clinical research material and raw material
- 4) Present stock

(2) Click on the "Add Substance" button. The page will refresh showing the Substance Name in the "List of Substances Added". To remove any substance name that has been wrongly added to the "List of Substances Added", tick the box beside the Substance Name and click the "Remove Substance(s)" button.

- (3) Tick the box beside the substance name and click on the “Add/View/Update/Remove Ingredient(s)” button which will bring you to section 6(b) Ingredient Details.

6 (a) Substances To Be Exported	
6.1 Brand/Name of Substance To Be Exported :	A
6.14 Total Quantity Of Units To Be Exported :*	500.0
6.2 Diagnostic Device :*	No
<i>(Please attach a list of diagnostic device/s)</i>	
6.3 Clinical Research Material :*	<input type="radio"/> Yes <input checked="" type="radio"/> No
6.4 Raw Material :*	<input type="radio"/> Yes <input checked="" type="radio"/> No
6.5 Present Stock :*	0
6.6 Dosage Form :	Select Dosage Form
6.7 Presentation :	Select Presentation
6.8 Pack Size and Quantity Of Packs :	

List Of Substances Added					
Substance Name	Total Quantity Of Units To Be Exported	Diagnostic Device	Clinical Research Material	Raw Material	Total No Of Ingredients Added
<input type="checkbox"/> A	500	No	No	No	No Ingredient Added

- (4) In section 6(b), the applicant is required to fill in the following information:
- 1) Type the Active pharmaceutical ingredient name and click “Search Ingredient” button to select ingredient. If the ingredient is not available from the list, select “Others”, then type in the Ingredient Name in section 6.11 and the Base Factor in section 6.14 (The Base Factors or approximate percentage of pure anhydrous drug/base contents are available in the “[Yellow list](#)” and “[Green list](#)” from the [INCB](#) website)
  - 2) Quantity present in each unit (before conversion to base quantity)
  - 3) Unit of measurement
- (5) Once all the information for the Ingredient Details has been entered, click on the “Add Ingredient” button. The page will refresh showing the Active Pharmaceutical Ingredient in the “List of Active Pharmaceutical Ingredient(s) Added”. Check that the information on the list is correct. Click the “Back” button to return to section 6(a).

[Back](#)

Fields marked with an asterisk \* are mandatory.

6 (b) Ingredient Details	
6.8 Substance Name :	Brand A
6.9 Raw material :	Yes
6.10 Active Pharmaceutical Ingredient(s) in INN Names :	PEPAP-Hydrochloride
6.11 Quantity present in each unit :*	1000.0
6.12 Unit of measurement :	Select Unit Of Measurement ▼
6.13 Base Factor :	0.9
6.14 Total quantity of units to be exported :	1000.0
6.15 Total quantity of substance to be exported : (in base form)	900000

[Add New Ingredient](#) [Update](#)

List of Active Pharmaceutical Ingredient(s) Added			
Active Pharmaceutical Ingredient Name	Quantity present in each unit	Total Quantity of Substance To Be Exported (in base form)	Unit of Measurement
<input type="checkbox"/> PEPAP-Hydrochloride	1000	900000	Not Selected

[Remove](#)

Additional instructions:

- i. If the information displayed on the “List of Active Pharmaceutical Ingredient(s) Added” requires correction, click onto the name of the Active Pharmaceutical Ingredient on the list. The information on the Active Pharmaceutical Ingredient that has been selected will appear in section 6(b). Make the necessary correction and click the “Update” button when done. The updated information will now appear in the “List of Active Pharmaceutical Ingredient(s) Added”.
- ii. To remove any Active Pharmaceutical Ingredient that has been wrongly added to the “List of Active Pharmaceutical Ingredient(s) Added”, tick the box beside the Active Pharmaceutical Ingredient Name and click the “Remove Substance(s)” button.

**Click ‘Next’ button to proceed to Part 7. Supporting Attachments section.**

### **Part 7. Supporting Attachments**

This section allows the attachment of any supporting documents for the application. For applications to export controlled drugs, it is mandatory to attach the importing country’s import authorisation.

To Add Supporting Attachments:

- (1) Click on the **Browse** button to select the required file for attachment.
- (2) Select the required file.
- (3) Click on the **Ok** button.
- (4) Click on the **Attach File** button for the file to be attached to this application.
- (5) Fill up remarks with regards to the attachment if required.
- (6) Click **‘Next’** button to proceed to **Part 8. Confirmation and Declaration** section.

To Remove Supporting Attachments:

- (1) Click on the checkbox next to the attachment(s) from the **List of Attachments Table**.
- (2) To delete the attachment, click on the checkbox beside the attachment.
- (3) Click the **‘Remove’** button.

**7. Supporting Documents**

To add an attachment, type in the path or hit the browse button. Then **hit the Attach Files button to save the attachment** to the list below.

Please click [here](#) for guideline on document attachment.

Documents	
7.1 Copy of Original import authorization :	<input type="text"/> <input type="button" value="Browse..."/>
7.2 List of diagnostic devices :	<input type="text"/> <input type="button" value="Browse..."/>
7.3 Other Supporting Documents :	<input type="text"/> <input type="button" value="Browse..."/>

The file extensions, which are acceptable and supported for attachments, are:

- tif (Black & White)
- pdf (Adobe Acrobat files)
- xls (Microsoft Excel files)
- avi (audio visual, if required)
- jpg (graphics files)
- doc (Microsoft Word files)
- ppt (Microsoft PowerPoint files)
- mpeg (audio visual, if required)

*(Note: If the file size is too big (estimate about 2MB and above), the attachment time may take a longer time to upload.)*

## **Part 8. Confirmation and Declaration**

This section shows the information provided in all sections of the Application Form for Licence to Export Controlled Drugs.

- (1) The applicant is required to confirm that the information provided in all sections are correct and click the **'Validate'** button.

*(Note: Applicant may click the **'Save'** button to save a copy of the draft application if he/she wishes to complete the application at a later time.)*

- (2) Once validation is successful, the applicant is advised to read through the declaration carefully before accepting to undertake the conditions.
- (3) Click the **'Submit'** button to submit the application.

**All applicants under the Misuse of Drugs Act (MDA) must comply with the MDA and their regulations. This is to ensure that all health products in Singapore meet the required standards of safety, quality and efficacy. Applicants must also comply with all other applicable laws and their regulations.**

**Declaration**

1. I, on behalf of my company, confirm that the information submitted in this application is true and accurate.

Accept  Decline

**Payment Advice**

Sn	Description	Amount (SGD)	GST
1	Licence to Export CD	100.00	N

The total payment for your application is SGD **100.00**.

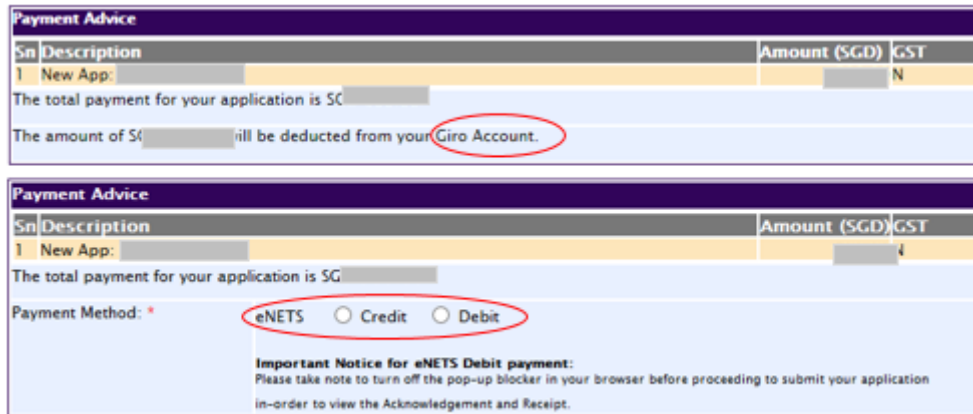
The amount of SGD **100.00** will be deducted from your Giro Account.

## Payment Advice

This section shows the application fee for the licence applied.

There are 2 modes of payment available:

- GIRO
- eNETS



**Payment Advice**

Sn	Description	Amount (SGD)	GST
1	New App: [redacted]	[redacted]	N

The total payment for your application is SG [redacted]

The amount of SG [redacted] will be deducted from your Giro Account.

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**Payment Advice**

Sn	Description	Amount (SGD)	GST
1	New App: [redacted]	[redacted]	[redacted]

The total payment for your application is SG [redacted]

Payment Method: \*  eNETS  Credit  Debit

**Important Notice for eNETS Debit payment:**  
Please take note to turn off the pop-up blocker in your browser before proceeding to submit your application in-order to view the Acknowledgement and Receipt.

For GIRO, the amount payable will be deducted from the relevant bank account. This mode of payment is a recurring deduction.

For eNETS, the payment choice is either Credit Card or Debit Card.

This is applicable for applicants with Non-GIRO Payment Method.

If the Credit option is selected, the page will be re-directed to the relevant screen for the applicant to input the credit card details.



**eNETS**

Consumer eNETS

Privacy Policy  
Security Guidelines  
Customer Service

### credit/debit card payment

If you are using a pop-up blocker, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be completed.

1. www.enets.sg

**TRANSACTION INFORMATION**

Merchant Name: Health Sciences Authority  
 NETS Reference Code: ECT1700002K  
 Amount: SGD 500.00

**Important Notice:** Please note down the transaction information in this section just in case you need to raise any query on this transaction.

**CREDIT/DEBIT CARD INFORMATION**

Name on Card: [input]  
 Card Number: [input]  
 Please note that the Credit Card Number should be 13 or 16 digits. Please input your card number without space or dash.  
 CVC2 / CVC1: [input] (what is CVC/CVV2/CID)  
 Expiry Date: [Month] [Year] (eg. 2017)

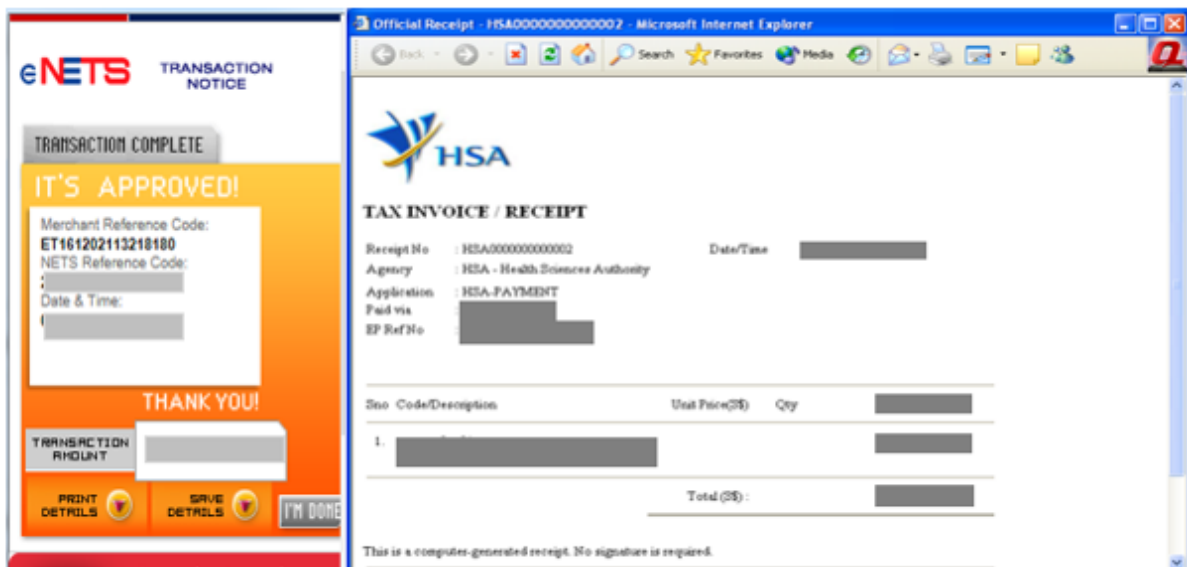
I have read, understood and accepted the following:  
 - The return & refund policy for the purchase of relevant products / services.  
 - The collection, use, disclosure and sharing of this information, which to the best of my knowledge and belief is true and accurate and is for purposes reasonably required to process my application which are set out in [NETS' Data Protection Policy](#).

If the Debit option is selected, the page will be re-directed to the relevant screen for the applicant to select the bank first before being re-directed to input the debit card details. This mode of payment is a one-time deduction only.

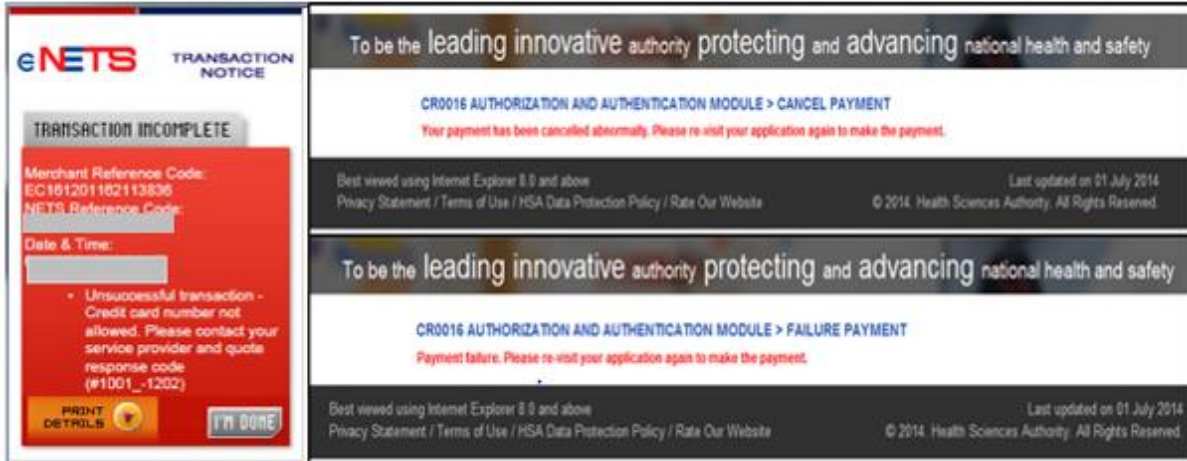




Upon successful transaction, an eNETS official receipt and a HSA tax invoice will be generated.



If the payment was made via eNETS and was not completed successfully, the system will prevent retrieval of the draft application and the applicant will need to contact [HSA HelpDesk](#) for assistance.

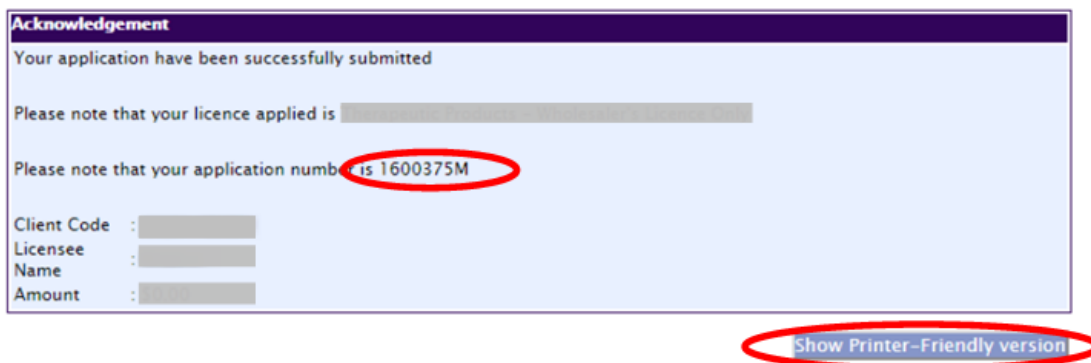


To submit the completed application, click the **'Submit'** button. Applicant will be prompted to confirm the submission. The application will then be submitted to HSA for the relevant personnel's processing.

## **Acknowledgement**

This section acknowledges that the application has been submitted to HSA for processing. An application number will be generated for the successful application submitted.

Applicants may wish to print a copy of this acknowledgement page or take note of the **Application Number** for ease of reference. Applicants may provide the application number if they wish to communicate with HSA.



*Note: The show Printer Friendly version allows applicant to print or view the application.*

## **Other Useful Information**

1. You may check on the status of your application upon submission at [track@prism](mailto:track@prism).
2. Kindly contact the HSA Helpdesk if you encounter any technical issues (IT problems) during the application submission.

HSA HelpDesk

Tel : 6776 0168 (from 7:00 am to midnight daily)

Fax : 6872 3054

Email : [helpdesk@hsahelp.gov.sg](mailto:helpdesk@hsahelp.gov.sg)

3. For general enquiries or questions related to licences and certificates of manufacturers, importers and wholesalers, please contact the Audit and Licensing Division at Tel: 6866 1111 or write to <https://crm.hsa.gov.sg/event/feedback.aspx>