

WITHDRAWAL APPLICATION FOR PHARMACY LICENCE

Submission for withdrawal of Pharmacy Licence Application can be done if the application status of the licence is not under Approved.

Applicants must have valid Client Registration and Identification Service (CRIS) user rights in order to be able to submit applications on behalf of the company via withdraw@prism. For more information on CRIS, please refer to <https://www.hsa.gov.sg/e-services/cris>

1. This online form may take an average of 5 minutes to fill in.

The time taken varies depending on the number and sizes of the file attachments, configurations of your computer and network system, internet performance etc. Please note that the time stated above excludes time taken for preparatory work in relation to filling the online form (e.g. scanning documents for file attachments).

2. The applicant will require a CorpPass* before he/she can login to PRISM to retrieve the application form. A person who drafts an application on behalf of his/her company and is not a Singaporean Citizen, Permanent Resident or Employment Pass holder can apply for a HSA PIN to login to PRISM. The CorpPass* or HSA PIN login is necessary for authentication and authorisation purposes.

* With effect from 1 September 2018, the applicant will require a CorpPass before he/she can login to PRISM.

For more information on CorpPass, please refer to:

https://www.corppass.gov.sg/cpauth/login/homepage?TAM_OP=login

Withdrawal Application Form for Pharmacy Licence

This section allows the search for the Pharmacy Licence to be withdrawn.

- (1) Select the **Licence Type** (Pharmacy Licence).
- (2) Enter the **Application Number** to be withdrawn and click **'Withdraw'**

PZ2001 WITHDRAW@PRISM

Important Notes:
For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

Search Criteria

Licence/Permit/Certificate/Listing/Registration Type*

Application no.

Product Name

Please do not create withdrawal application using the new window via right mouse click.

1 Matching Record(s) Page 1 Of 1 [First] | [Previous] | [Next] | [Last]

Pending Approval Pharmacy Licence Application(s)		
S/No	Application No	Action
1	2000190F	Withdraw

Please do not create withdrawal application using the new window via right mouse click.

1 Matching Record(s) Page 1 Of 1 [First] | [Previous] | [Next] | [Last]

Application Form

The applicable Licence No., the original application date and application status of the pending licence will be pre-populated.

The applicant is required to verify the application information and provide details to withdraw the application.

- (1) **Part 1. Application Summary** section: **Verify** the details that it is the application to be withdrawn.
- (2) **Part 2. Applicant Particulars** section: **Fill** in Name of the applicant.
- (3) **Part 3. Withdrawal Details** section: **Specify** the reason for withdrawal.
- (4) **Part 4. Confirmation and Declaration** section: Applicant is required to confirm the information provided in all sections are correct and click the '**Validate**' button.
- (5) **Declaration**: Once validation is successful, applicant is advised to read through the declaration carefully before accepting to undertake the conditions.
- (6) Click the '**Submit**' button to submit the Withdrawal Application.

Special Symbol

1. Application Summary	
1.1 Application No.:	2000190F
1.2 Original Application Date:	27/04/2020
1.3 Application Status:	Pending Approval

2. Applicant Particulars	
2.1 Name: *	<input type="text"/>

3. Withdrawal Details	
3.1 Reason for withdrawal: *	<div style="border: 1px solid #ccc; height: 40px;"></div>

Declaration	
1. I have been authorised by the company to make this application.	<input type="radio"/> Accept <input type="radio"/> Decline <input type="radio"/>

Acknowledgment

This section acknowledges that the application has been submitted to HSA for processing. An application number will be generated for the successful application submitted.

Applicant may wish to print a copy of this acknowledgement page or take note of the **Application Number** for ease of reference. Applicant may provide the application number if he/she wishes to communicate with HSA.

Show Printer-Friendly version

PZ2272 WITHDRAWAL APPLICATION OF PHARMACY LICENCE	
Acknowledgement	
Your withdrawal application has been successfully submitted	
Please note that your application number is:	2000190F
Client code:	*****

[Click here to go back to withdraw@prism](mailto:withdraw@prism)

Note: The show Printer Friendly version allows applicant to print or view the application.

Other useful information

1. Applicant may check on the status of your application upon submission at track@prism.
2. Kindly contact the HSA Helpdesk if any technical issues (IT problems) during the application submission are encountered.

HSA HelpDesk
Hotline : (65) 6776 0168
 from 7:00 am to midnight daily
Fax : 6872 3054
Email : helpdesk@hsahelp.gov.sg

For general enquiries or questions related to licences and certificates of manufacturers, importers and wholesalers, please contact the Audit and Licensing Division at Tel: 6866 1111 or submit an enquiry using the link: <https://crm.hsa.gov.sg/event/feedback>