

STEP-BY-STEP GUIDE ON COSMETIC PRODUCT NOTIFICATION

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Introduction

Companies responsible for placing the cosmetic products in Singapore must notify the Health Sciences Authority (HSA) and receive an acknowledgement of notification before placing the products in the local market. The product notification is submitted via HSA online system PRISM (Pharmaceutical Regulatory Information System).

In order to access PRISM, please apply for CRIS (Client Registration and Identification Service) Company Account via the following website:

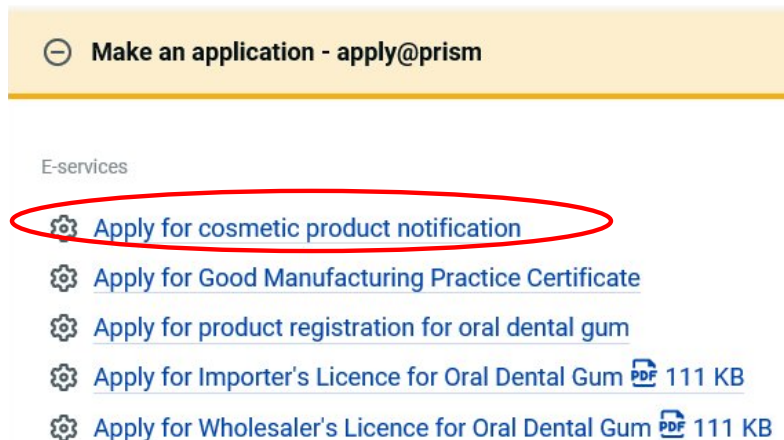
<https://www.hsa.gov.sg/e-services/cris>

How can my company apply for a cosmetic product notification?

a) To apply for a cosmetic product notification, please use **Internet Explorer 8.0 and above** and go to the following website:

<https://www.hsa.gov.sg/e-services/prism/cosmetic-products-oral-dental-gums>

b) Click on “**Apply for cosmetic product notification**”



c) Thereafter, you will be directed to the following page:

- Login using CorpPass or HSA PIN



CR0006 AUTHORIZATION > CHOOSE LOGIN TYPE

The eService selected requires login through CorpPass or HSA PIN
Please select CorpPass Login or HSA PIN to proceed

• [CorpPass Login](#)

• [HSA PIN](#)

d) Upon successful authentication, a welcome page will be shown. Click “**Accept/Continue**” to proceed with the eService. You will be directed to the online application form. The application form consists of **6** sections:

1	Particulars of local company responsible for placing the cosmetic product in the market
2	Particulars of person authorised to represent the local company
3	Particulars of manufacturer(s)
4	Particulars of product
5	Supporting document(s)
6	Declaration, validation, confirmation, & payment

** It is recommended for users to fill in the application form details in a systematic manner * **PLEASE FILL IN ALL SECTIONS IN ENGLISH***

To note:

- A HSA Pin holder or a drafter is able to fill up the form only. He or she is not authorised to submit the notification.
- A submitter can perform both form filling and notification submission
- CRIS Administrator can draft and submit a cosmetic product notification

e) Section 1: Particulars of local company responsible for placing the cosmetic product in the market

Fill in the application form		Guideline	Help
1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market	4. Particulars of Product	 Special Symbol  Attach  Save	
2. Particulars of Person authorised to represent the local company	5. Supporting Attachments		
3. Particulars of Manufacturer	6. Confirmation		

Next

Please note that the billing address entered/amended will be updated to the central client database and will be used as the billing address for any subsequent billing to the company. This will apply to all other licences/applications of the company.

1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market			
1.1 Name : *	HSA Counter Staff		
1.2 Location Code :	1		
1.3 Company Address			
1.3.1 Address Type : *	Local		
1.3.2 Postal Code : *	520716		
1.3.3 Block / House No :	716	1.3.4 Level – Unit :	# –
1.3.5 Street Name :	TAMPINES STREET 71		
1.3.6 Building Name :			
1.3.7 Country :	SINGAPORE		
1.4 Tel : *	68663497	1.5 Fax : <i>Your Fax No. is necessary for our future correspondence</i>	124567
1.6 Is Billing Address the same as the Company Address ? *	<input checked="" type="radio"/> Yes <input type="radio"/> No		
1.8 Unique Entity No.(UEN) :	1234565		

Next 

- Ensure that the details are accurate and corresponds to your company details. Fill in the Billing Address if the answer is “No” to section 1.6
- Click “**Next**” to proceed to the next section

** If the populated information of local company has been changed and the UEN number remains the same, please click “Amend Company Information” under the following weblink to change the information after you have submitted the notification **

<https://www.hsa.gov.sg/e-services/prism/cosmetic-products-oral-dental-gums>

f) Section 2: Particulars of person authorised to represent the local company**PQ1001 APPLICATION FOR COSMETIC PRODUCT NOTIFICATION**

Fill in the application form		Guideline	Help
1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market	4. Particulars of Product	 Special Symbol	 Attach
2. Particulars of Person authorised to represent the local company	5. Supporting Attachments		 Save
3. Particulars of Manufacturer	6. Confirmation		

[Previous](#) [Next](#)

Fields marked with an asterisk * are mandatory.

2. Particulars of Person authorised to represent the local company			
2.1 Name : *	<input type="text"/>	(as in NRIC/FIN)	
2.2 NRIC/FIN : *	<input type="text"/>	(Example: S1234567A, F1234567A)	
2.3 Tel : *	<input type="text"/>	2.4 Fax :	<input type="text"/>
2.5 Email :	<input type="text"/>	2.6 Mobile :	<input type="text"/>
2.7 Preferred Mode of Communication ? *	<input type="radio"/> Email	<input type="radio"/> Fax	<input type="checkbox"/> SMS [optional]
2.8 Designation in Company : *	<input type="text"/>		

[Previous](#) [Next](#) [Reset](#)

c. Fill in the details for:

- ✓ Applicant's name
- ✓ NRIC/FIN
- ✓ Telephone number
- ✓ Indicate Preferred Mode of Communication
- ✓ Designation in Company

d. Click on “**Next**” to proceed to the next section

g) Section 3: Particulars of manufacturer**PQ1001 APPLICATION FOR COSMETIC PRODUCT NOTIFICATION**

Fill in the application form		Guideline	Help
1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market	4. Particulars of Product	Special Symbol Attach Save	
2. Particulars of Person authorised to represent the local company	5. Supporting Attachments		
3. Particulars of Manufacturer	6. Confirmation		

Fields marked with an asterisk * are mandatory.

3. Manufacturer Details			
3.1 Name : *			
3.2 Manufacturer Address			
3.2.1 Address Type : * <input checked="" type="radio"/> Local <input type="radio"/> Overseas			
3.2.2 Postal Code : *		Retrieve Address	
3.2.3 Block / House No :		3.2.4 Level - Unit : # -	
3.2.5 Street Name :			
3.2.6 Building Name :			
3.2.7 Country :		SINGAPORE	
3.3 Tel :		3.4 Fax :	

A *Manufacturer* is a company which is engaged in any process carried out in the course of making the cosmetic product. The manufacturing process includes all operations of purchase of starting materials, bulk intermediates and products, formulation and production (such as grinding, mixing, encapsulation and/or packaging), quality control, release, storage and distribution of cosmetic products and the related controls.

- e. Provide the name of the Manufacturer
- f. If it is a local manufacturer, fill in the **Postal Code** and click on **“Retrieve Address”**. The data for Blk/House No, Street Name and Building Name will be automatically populated. Otherwise, please fill in details accordingly
- g. Click on **“Save”** and **“Next”** to proceed to the next section
- h. If there is more than one manufacturer, click on **“New”** to add particulars of new manufacturer after filling up and saving the details of the first record, before proceeding to the next section.

h) Section 4: Particulars of product

*** PLEASE FILL IN THE PRODUCT DETAILS IN ENGLISH. Notification not submitted in English may be removed from the HSA notification database without notice.**

PQ1001 APPLICATION FOR COSMETIC PRODUCT NOTIFICATION

Fill in the application form		Guideline	Help
1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market	4. Particulars of Product	Special Symbol	Attach
2. Particulars of Person authorised to represent the local company	5. Supporting Attachments		Save
3. Particulars of Manufacturer	6. Confirmation		

[Previous](#) [Next](#)

Fields marked with an asterisk * are mandatory.

4. Particulars of Product	
4.1 Brand Name *	<input type="text"/>
4.2 Product Name *	<input type="text"/>
150 characters left ** Please enter only one product name.	
Type of Product : *	<div> <div> Select Type of Product Anti-wrinkle excluding eye products Bases tinted (liquids, pastes, powders) Bath or shower preparations Deodorants and anti-perspirants Depilatories </div> <div> Selected Type of Product </div> </div>
<input type="radio"/> Single product <input type="radio"/> Palette(s) in a range of one product type	<input type="radio"/> A range of variants similar in composition for the same use but differs in colours, flavours etc. <input type="radio"/> Combination products in a single kit

- i. Key in the “**Brand Name**” and “**Product Name**” of your product according to the names appear on the product packaging.
- j. Select the “**Type of Product**” that reflects your product type. For example, if you are notifying an anti-wrinkle cream, please select “anti-wrinkle”.

*** Select the presentation type that best represents your product.**

Product presentation type (Please refer to Annex 1 for more details)
k. Single product

i) Select Presentation Type

- “**Single Product**”
- The “**Product Name**” under “**Single Product**” will be automatically populated

Please click on “Next” to proceed to the next section of the product notification after ensuring that the form is filled up properly

I. A range of variants^V similar in composition for the same use but differs in colours, flavours etc.

^V- “Variant” means a cosmetic product preparation that is largely similar in composition to another cosmetic preparation (usually having a common base formulation) but having a different colour, shade, flavour, fragrance or other inherent characteristic apart from the “base formulation”, which means a partial cosmetic formulation shared by 2 or more cosmetic preparations manufactured by the same manufacturer and intended for the same use.

Please note that each of the variants should bear the same brand and product name as appear on the product packaging

i) Select Presentation Type

- “A range of variants similar in composition for the same use but differs in colours, flavours etc”

ii) Key in the “**No of variants**” in this range

iii) You will need to key in the “**Variant Name**”

- To input a new name, click on “**New Variant**”

*Please click on “**Next**” to Proceed to the next section of the product notification after ensuring that the forms is filled up properly*

m. Palette(s) in a range

Please note that each of the palettes should bear the same brand and product name as appear on the product packaging

Example: Eye Shadow

Var 101	Var 202
---------	---------

Palette One

Var 100	Var 200
---------	---------

Palette Two

No. of Palette Group: 2

No of Variant:

- ✓ Palette One – 2 (Var 101 & Var 202)
- ✓ Palette Two – 2 (Var 100 & Var 200)

- i) Select Presentation Type
 - **“Palette(s) in a range of one product type”**
- ii) Key in the **“No of Palette Group”** in this range of palettes
- iii) You will need to key in the **“Palette Name”**, followed by the **“No of Variants/ Component”**
 - To input a new variant name, click on **“New Variant”**
 - To key in the details for the subsequent palettes, click on **“Save Palette”**, followed by **“New Palette”**

*Please click on **“Next”** to Proceed to the next section of the product notification after ensuring that the forms is filled up properly*

n. Combination products in a single kit

Example: Festive X'mas Special set containing:

- ✓ 1 Eye Mask (single product)
- ✓ 1 Face Mask (single product)
- ✓ Lip stick (a range of variants with 4 colours)
- ✓ Blusher (a palette with 4 colours)



- Please key in the **“Brand Name”** and **“Product Name”** as appears on the packaging of the combination kit
- Select Presentation Type as **“Combination products in a single kit”**
- Key in the **“No of Single Products”**, **“No of Range”** and **“No of Palette”** respectively

i) Single product section

- Key in the **“Product Name”** of the **“Single Product”** as appears on the product packaging
- Select the **“Type of Product”**
- To key in the details for the subsequent single product (if any), click on **“Save Product”**, followed by **“New Product”**

ii) Range(s) of variants section

- Key in the **“Range Name”** as appears on the product packaging
- Select the **“Type of Product”**
- Key in the **“No of Variants”**

- To input a new variant name, click on “**New Variant**”
- To key in the details for the subsequent range, click on “**Save Range**”, followed by “**New Range**”

iii) Palette(s) in a range section

- Key in the “**Palette Name**” as appears on the product packaging
- Select the “**Type of Product**”
- Key in the “**No of Variants**”
 - To input a new variant name, click on “**New Variant**”
 - To key in the details for the subsequent range, click on “**Save Palette**”, followed by “**New Palette**”

*Please click on “**Next**” to Proceed to the next section of the product notification after ensuring that the forms is filled up properly.*

i) Section 5: Supporting document(s)

PQ1001 APPLICATION FOR COSMETIC PRODUCT NOTIFICATION

Fill in the application form		Guideline	Help
1. Particulars of Local Company Responsible for Placing the Cosmetic Product in the Market	4. Particulars of Product	 Special Symbol  Attach  Save	
2. Particulars of Person authorised to represent the local company	5. Supporting Attachments		
3. Particulars of Manufacturer	6. Confirmation		
		Previous	Next
Fields marked with an asterisk * are mandatory.			
5. Supporting Attachments			
No attachment is required			
		Previous	Next

- a. No supporting attachment is required
- b. Click on “**Next**” to proceed to the next section

j) Section 6: Declaration, validation, confirmation and payment

Please ensure that data entered are correct as there is **NO** refund once the notification is successfully submitted.

Declaration

1. I undertake to abide by the following conditions:

- i. Ensure that the product's technical and safety information is made available to the regulatory authority concerned ("The Authority") and to keep records of the distribution of the products for product recall purposes;
- ii. Notify the Authority of fatal or life threatening serious adverse event* as soon as possible by telephone, facsimile transmission, email or in writing, and in any case, no later than 7 calendar days after first knowledge;
- iii. Complete the Adverse Cosmetic Event Report Form** within 8 calendar days from the date of my notification to the Authority in para 2ii. above, and to provide any other information as may be requested by the Authority;
- iv. Reports to the Authority of all other serious adverse events that are not fatal or life threatening as soon as possible, and in any case, no later than 15 calendar days after first knowledge, using the Adverse Cosmetic Event Report Form;
- v. Notify the Authority of any change in the product's technical and safety information;
- vi. Ensure that if and when direct supply of the product from the market, and discontinue selling or supplying the product


2. I declare that the particulars given in the notification have been supplied.

3. I understand that I shall be responsible for ensuring that my product continues to meet all the legal requirements, and conforms to the specifications that I have declared to the Authority.

4. I understand that I cannot place my product on the market if I am notified by the authority in any legal proceedings concerning my product that I have declared to the Authority.

I agree ☒ I disagree ☐

Message from webpage

 Validation is successful

OK

* As defined in the Guide Manual for the Industry on Adverse Event Reporting of Cosmetics Products
 ** Set out in Appendix I to the Guide Manual for the Industry on Adverse Event Reporting of Cosmetics Products

Payment Advice		
Sn	Description	Amount (SGD) GST
1	Notification Low Risk Cosmetic Product	11.00 N
The total payment for your notification is SGD 11.00 .		
The amount of SGD 11.00 will be deducted from your Giro Account.		

Please click the **Show Printer Friendly Version** button to print this page for filing

[Show Printer Friendly Version](#) [Previous](#) [Validate](#) [Submit](#) [Reset](#)

- a. Read through the "**Declaration**" section and select "**I agree**".
- b. Print a copy of the product notification via "**Show Printer Friendly Version**"
- c. Proceed to "**Validate**" the submission.
- d. The pop up box will indicate that the validation of the product notification is successful.
- e. Proceed to "submit" the notification
- f. You will be prompted for "**ePayment**" if your company is not on GIRO
- g. Select "**Submit**" to make payment via credit card
- h. You will be prompted to select your preferred payment mode

- i. Upon successful submission of the cosmetic product notification, you will receive an **Acknowledgement of Notification**, which will show:

- Company name & address
- Brand name & product name
- Product notification number and validity dates

PT0101 APPLICATION FOR COSMETIC PRODUCT NOTIFICATION

Acknowledgement
Your notification has been successfully submitted

Please note that your submission number is [REDACTED]

Client Code : [REDACTED]
Company Name : [REDACTED]
Amount : \$11.00

Notification Number(s)					
SN	Notification Number	Product/Range/Palette	Brand	Effective Date	Expiry Date
1	CCPN19 [REDACTED]	[REDACTED]	[REDACTED]	16/04/2019	15/04/2020

[Show Printer Friendly Version](#)

Acknowledgement of Notification
ACKNOWLEDGEMENT OF NOTIFICATION

16/04/2019

[REDACTED]
SINGAPORE [REDACTED]
Dear Mr/Ms [REDACTED]

Submission no: [REDACTED]
Brand Name: [REDACTED]
Product Name: [REDACTED]
Product Notification No: CCPN19 [REDACTED] Expiry Date: 15/04/2020

The above Product Notification has been successfully submitted.

The product is allowed to be sold in the local market subject to the following condition:
1. Compliance with all requirements of the Health Products (Cosmetic Products-ASEAN Cosmetic Directive) Regulations 2007

This acknowledgement is not to be construed as an approval/endorsement of the quality, safety and efficacy of the product. Any subsequent changes to the information submitted in this notification will render this notification invalid and a new notification will have to be submitted.

You are responsible to ensure that each consignment of your product continues to meet all the legal requirements, and conforms to all the standards and specifications of the product that you have declared to the Authority.

Information on all notified cosmetic products are available on HSA InfoSearch
<http://eservice.hsa.gov.sg/prism/common/enquirepublic/SearchCCPN.do?action=load>

For further notification, you will be able to submit online via renew@prism at the following website:
www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/PRISM_e-services/Cosmetic_Products/Oral_Dental_Gums.html#renew
We will keep you informed via renew@prism, email, sms or fax nearer the due date.

COSMETICS CONTROL UNIT
COMPLEMENTARY HEALTH PRODUCTS BRANCH
HEALTH PRODUCTS REGULATION GROUP
HEALTH SCIENCES AUTHORITY

THIS IS A COMPUTER GENERATED LETTER, NO SIGNATURE IS REQUIRED.

[Show Printer-Friendly Notification](#)

- j. Print a copy of the Acknowledgement of Notification via “**Show Printer Friendly Version**”

Please note that the product notification is valid for ONE year. Subsequent retention of notification (renewal) is required every year if your company intends to continue marketing the product in the local market.

Other Functions in PRISM

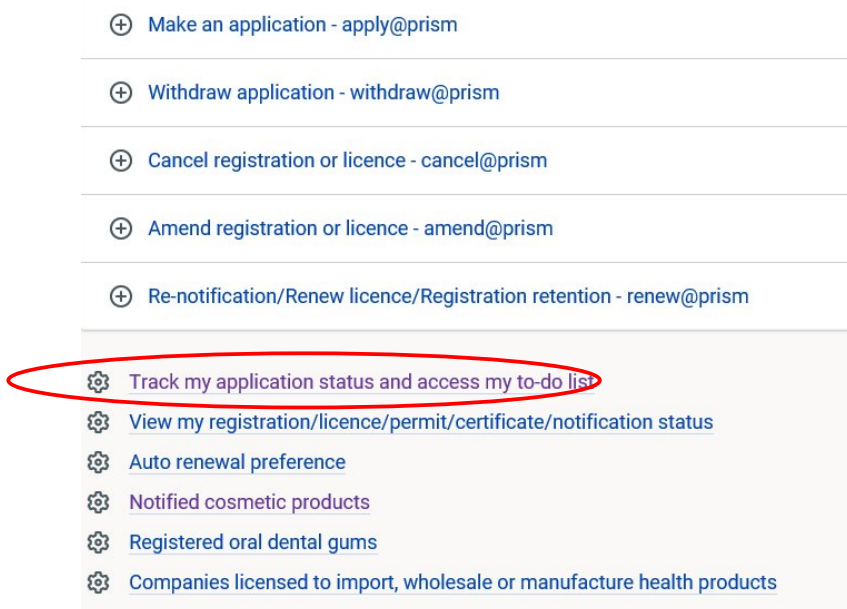
i. Track Application status - Track@PRISM

How can my company retrieve a cosmetic product notification?

a) To retrieve a cosmetic product notification, please click:

<https://www.hsa.gov.sg/e-services/prism/cosmetic-products-oral-dental-gums>

b) Click on **Track my application status and access my to-do list**



⊕ Make an application - apply@prism

⊕ Withdraw application - withdraw@prism

⊕ Cancel registration or licence - cancel@prism

⊕ Amend registration or licence - amend@prism

⊕ Re-notification/Renew licence/Registration retention - renew@prism

⚙ Track my application status and access my to-do list

⚙ [View my registration/licence/permit/certificate/notification status](#)

⚙ [Auto renewal preference](#)

⚙ [Notified cosmetic products](#)

⚙ [Registered oral dental gums](#)

⚙ [Companies licensed to import, wholesale or manufacture health products](#)

c) Thereafter, you will be directed to the following page:

- Login using CorpPass or HSA PIN



CR0006 AUTHORIZATION > CHOOSE LOGIN TYPE

**The eService selected requires login through CorpPass or HSA PIN
Please select CorpPass Login or HSA PIN to proceed**

• [CorpPass Login](#)

• [HSA PIN](#)

Functions of “Track@PRISM”

- To retrieve a draft application
- To enquire on a successfully submitted cosmetic product notification

Retrieving Draft Application

P20951 TRACK@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

General Search

Enter Transaction No or Application/Submission No for fast and exact matched look-up

Application/Submission Type *

Licence/Permit/Certificate/Listing/Notification/Registration Type *

Enquiry Type *

Transaction No.

Application/Submission No.

Licence/Permit/Certificate/Listing/Notification/Registration No.

Product Name.

Submission Date (dd/mm/yyyy) To

Last Update Date (dd/mm/yyyy) To

[Please click here to extend your draft](#)

P20951 TRACK@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

General Search

Enter Transaction No or Application/Submission No for fast and exact matched look-up

Application/Submission Type *

Licence/Permit/Certificate/Listing/Notification/Registration Type *

Enquiry Type *

Transaction No.

Licence/Permit/Certificate/Listing/Notification/Registration No.

Product Name.

Last Update Date (dd/mm/yyyy) To

[Please click here to extend your draft](#)

[Please do not access the record using the new window via right mouse click.](#)

219 Matching Record(s)

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New Application/Submission for Cosmetic - Cosmetic Product Notification (Draft)						
S/No	Transaction No	Product Name	Application/Submission Status	Application Status	Last Updated Date	Copy to Draft
1	<input type="text" value="T"/>	Product A	Draft	Draft	18/05/2009	Copy to Draft

To retrieve a draft application

- Click on “My Draft Applications”. You will be prompted to log in via CorpPass or HSA Pin
- Select “**Enquiry Type**” as “**Draft**”
- Click on “Search” to view all drafts
- For a draft application which has not yet been submitted, a “**Transaction Number**” starting with “T” is as shown

Copy to Draft

The “**Copy to Draft**” function allows companies to retrieve a draft copy of a successfully submitted cosmetic product notification. Companies may amend relevant sections of the form before submitting a subsequent cosmetic product notification of another cosmetic product. This speeds up the submission process.

PZ0951 TRACK@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required services.

General Search

Enter Transaction No or Application/Submission No for fast and exact matched look-up

Application/Submission Type *

Licence/Permit/Certificate/Listing/Notification/Registration Type *

Enquiry Type *

Transaction No.

Application/Submission No.

Licence/Permit/Certificate/Listing/Notification/Registration No.

Product Name.

Submission Date (dd/mm/yyyy) To

Last Update Date (dd/mm/yyyy) To

[Please click here to extend your draft](#)

Please do not access the record using the new window via right mouse click.

1 Matching Record(s)

Page 1 Of 1 [First] | [Previous] | [Next] | [Last]


New Application/Submission for Cosmetic – Cosmetic Product Notification (Processed / Notified)									
S/No	Application/ Submission No	Transaction No	Notification No	Product Name	Application/Submission Status	Submission Date	Last Updated Date	Ingredient Details	Copy Draft
1		T	CCPN		Notified	04/01/2008	04/01/2008 –		Copy to Draft

Copy to Draft





- Click on “My Processed Applications”. You will be prompted to log in via CorpPass or HSA Pin
- Select **Application/Submission Type** as “**New Application/Submission**” and “**Enquiry Type**” as “**Processed/Notified**” and the key in the application number. Click on “Search”
- Click on “Copy to Draft”. Edit/amend accordingly the details of the second product at the relevant sections before the final submission

ii. Cancel Notification - Cancel@PRISM**How can my company cancel a cosmetic product notification?**

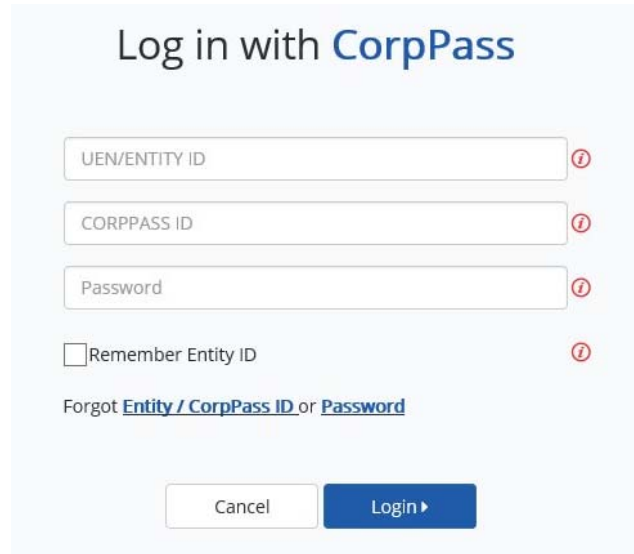
a) To cancel for a cosmetic product notification, please click:

<https://www.hsa.gov.sg/e-services/prism/cosmetic-products-oral-dental-gums>b) Click on **Cancel Cosmetic Product Notification** **Cancel registration or licence - cancel@prism**

E-services

-  [Cancel cosmetic product notification](#)
-  [Cancel product registration for oral dental gum](#)
-  [Cancel importer's licence for oral dental gum](#)
-  [Cancel wholesaler's licence for oral dental gum](#)

c) Thereafter, you will be directed to the following page:



The image shows a login page titled "Log in with CorpPass". It contains four input fields: "UEN/ENTITY ID", "CORPPASS ID", "Password", and a checkbox for "Remember Entity ID". Each input field has a red information icon to its right. Below the fields is a link for "Forgot Entity / CorpPass ID or Password". At the bottom are two buttons: "Cancel" and "Login ▶".

Log in with **CorpPass**

UEN/ENTITY ID ⓘ

CORPPASS ID ⓘ

Password ⓘ

☐ Remember Entity ID ⓘ

Forgot [Entity / CorpPass ID](#) or [Password](#)

Cancel Login ▶

Functions of “Cancel@PRISM”

- To retrieve and cancel cosmetic product notification that was successfully submitted

PZ3001 CANCEL@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

Search Criteria

Licence/Permit/Certificate/Notification/Listing/Registration Type *

Licence/Permit/Certificate/Notification/Listing/Registration No

Product Name

Brand Name

Please do not create cancellation application using the new window via right mouse click.

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S/No	Notification No	Brand Name	Product Name	Shade/Palette Name	Start Date	Expiry Date	Action
1	CCPN				26/04/2004	10/09/2013	Cancel
2	CCPN				26/04/2004	10/09/2013	Cancel

If your company is no longer marketing a particular cosmetic product, you may cancel the cosmetic product notification via “Cancel@PRISM” before the expiry date of the notification.

Please select the notification(s) you wish to cancel and click on “Cancel” after logging into Cancel Cosmetic Product Notification.

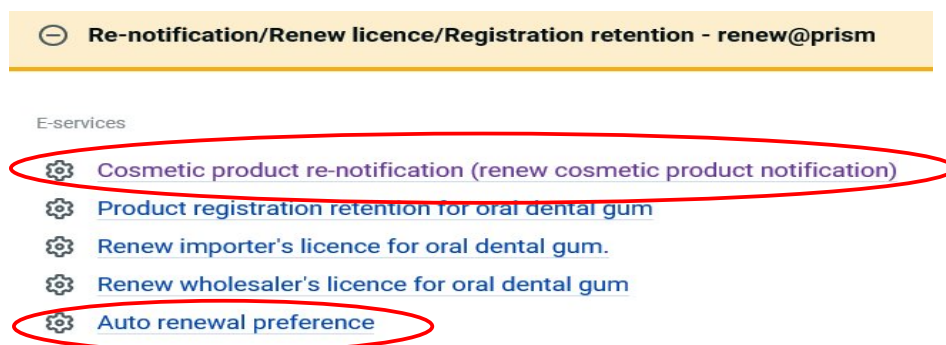
iii. Re-notification - Renew@PRISM

a) To retrieve a cosmetic product notification, please click:

<https://www.hsa.gov.sg/e-services/prism/cosmetic-products-oral-dental-gums>

b) Click on:

- **“Cosmetic Product Re-notification”** for non-GIRO payment
- **“Auto Renewal Preference”** for payment via GIRO



c) Thereafter, you will be directed to the following page:

- Login using CorpPass or HSA PIN



CR0006 AUTHORIZATION > CHOOSE LOGIN TYPE
The eService selected requires login through CorpPass or HSA PIN
Please select CorpPass Login or HSA PIN to proceed

- [CorpPass Login](#)

- [HSA PIN](#)

Auto Renewal Preference for payment via GIRO

PZ2501 RENEW@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

Search Criteria

Licence/Permit/Certificate/Listing/Notification/Registration Type * Cosmetic - Cosmetic Product Notification

Licence/Permit/Certificate/Listing/Notification/Registration No

Product Name

Brand Name

Expiry/Retention Date (dd/mm/yyyy) to

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S/No	Expiry Date	Notification No.	Brand Name	Product Name	Shade/Palette Name	To Renew
1	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
2	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
3	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
4	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
5	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
6	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
7	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
8	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
9	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
10	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
11	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
12	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No
13	26/09/2009	CCPN				<input checked="" type="radio"/> Yes <input type="radio"/> No

- Please log into “**Auto Renewal Preference**” to select “**NO**” to renew 30 days before date of expiry of notification. There will be no refund once the deadline is passed.
- For companies which wish to retain the notifications (renew), the notifications will be automatically retained/renewed if companies do not log into the system to select “No” to renew.

For companies which are not paying via GIRO

PZ2501 RENEW@PRISM

Important Notes:

For HSA CRIS registered companies, user has to be authorised with the appropriate access rights via CRIS management module to access the required eservices.

Search Criteria

Licence/Permit/Certificate/Listing/Notification/Registration Type * Cosmetic - Cosmetic Product Notification

Licence/Permit/Certificate/Listing/Notification/Registration No

Product Name

Brand Name

Expiry/Retention Date (dd/mm/yyyy) to

Please do not create renewal application using the new window via right mouse click.

13 Matching Record(s) Page 1 Of 1 [First] | [Previous] | [Next] | [Last]

Renewable Cosmetic - Cosmetic Product Notification					
<input type="checkbox"/> Select All	Expiry Date	Notification No.	Brand Name	Product Name	Shade/Palette Name
<input type="checkbox"/> 1	19/01/2008	CCPN			
<input type="checkbox"/> 2	19/01/2008	CCPN			
<input type="checkbox"/> 3	19/01/2008	CCPN			

status bar text to go here

- Please log into “Cosmetic Product Re-notification” and select product notifications that your company intends to renew
- You will be prompted for “**ePayment**”
- Select “**Submit**” to make payment via credit card
- You will be prompted to select your preferred choice of epayment

- iv. Update of Manufacturer's Details (refer to step-by-step guide on update of manufacturer's details for more information)
 - a. Companies can update the changes of the manufacturer's details using the "Update of Manufacturer's Details"
 - b. Companies may select up to 20 affected notifications for any amendment submitted.

A **NEW** product notification is required if there is a change made to any of the following:

- 1) Brand Name
- 2) Product Name
- 3) Product Type
- 4) Formulation
- 5) Company change due to change of distribution rights
- 6) Company name change with a new UEN number given by ACRA

Helpdesk Contact

If you require any technical assistance regarding PRISM and cosmetic product notification, please contact the Helpdesk at:

Tel: 67760168

Email: helpdesk@hsahelp.gov.sg

Please indicate the problem areas according to

- a) Client Registration & Identification Service (CRIS)
- b) Pharmaceutical Regulatory Information System (PRISM)

The information in this Guideline shall be updated or revised from time-to-time. For any new, addition, amendments or deletion made to this Guideline, please refer to the latest version in our website www.hsa.gov.sg.

Annex 1**Product Presentation Types**

- **Single product** exists in a single presentation form.



- **A range of variants similar in composition for the same use but differs in colours, flavours etc**

Refers to a range of cosmetic products which are similar in composition and produced by the same manufacturer, and are intended for the same use but are available in different shades or flavours.

Examples: lipsticks, eye shadows or nail polish but not composite packs of different types



- **Palette(s) in a range of one product type**

Refers to a range of colours as defined above, which may be presented in a series of palettes.

A single palette



Range of palettes



- **Combination products in a single kit**

Refers to similar and/or different product types packed and sold in a single kit. They cannot be sold separately (e.g. a make-up kit of eye and lip colours; a set of skin-care products sold in a single kit).

