

Quick Guide to Application for Product Registration of a Class B/C/D Medical Device

The Singapore Health Product Access and Regulatory E-System (SHARE) supports the regulation and management of Medical Devices (SHARE-MD). Applicants can apply for the registration of medical devices with the Authority to obtain marketing clearance for its import and supply in Singapore.

This application process will take approximately 30 minutes.

The time taken varies depending on the number and sizes of the file attachments. Each upload has a maximum size limit of 5GB. If applicant have multiple files that exceed this limit when compressed, the applicant can upload it as individual files instead of a single zipped file. Each individual file upload maintains the 5GB size limit. This flexibility allows submission of large documentation sets while staying within the system's parameters. SHARE accepts the following file formats:

- PDF files (.pdf)
- Microsoft Office files (.docx, .pptx, .xlsx)
- Image files (.bmp, .gif, .jpeg, .jpg, .png, .tif, .tiff)
- Video files (.avi, .mpeg, .mpg)
- OpenOffice files (.ods)
- Other formats (.csv, .rtf, .txt)

Please note that the time stated above excludes time taken for preparatory work in relation to filing the online form (e.g. scanning documents for file attachments.)

Note: All devices mentioned in this guide are purely for illustrative purposes. Please input the appropriate information relevant to your actual device when submitting your application.

REFERENCES

The information in the following guidance documents is useful for the application:

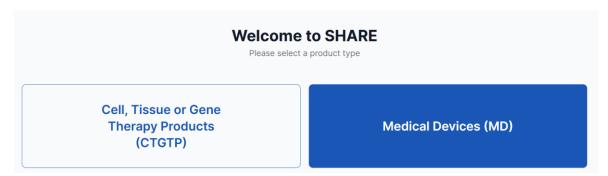
- 1. **GN-13** Guidance on the Risk Classification of General Medical Devices
- 2. GN-14 Guidance on the Risk Classification of In Vitro Diagnostic Medical Devices
- 3. **GN-15** Guidance on Medical Device Product Registration
- 4. **GN-17** Guidance on Preparation of a Product Registration Submission for General Medical Devices using the ASEAN CSDT
- 5. E-Submission Guide for General Medical Devices for ASEAN CSDT based Submissions
- 6. GN-18 Guidance on Preparation of a Product Registration Submission for IVD MD using the ASEAN CSDT
- 7. E-Submission Guide for IVD MD for ASEAN CSDT based Submissions



INSTRUCTIONS

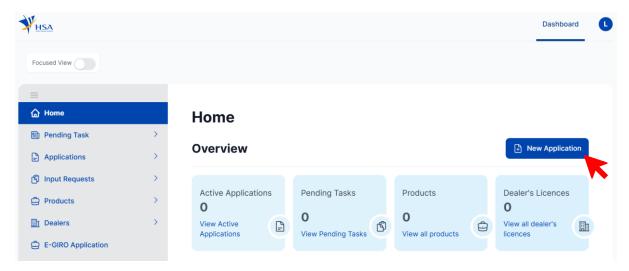
1. Logging into SHARE

Upon login to HSA SHARE - Login, applicants can select Medical Devices (MD) to proceed with the application.



2. Creating a new Product Registration application

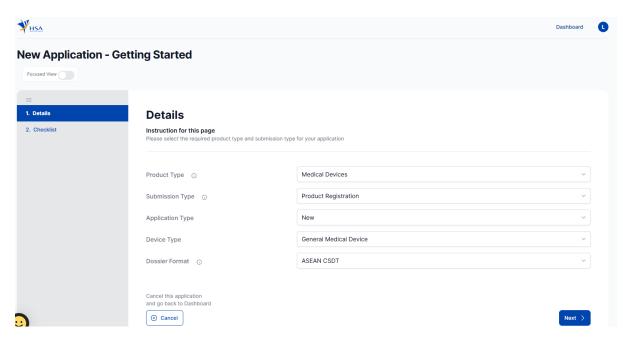
Under the Home tab, applicants would be able to create a new application by clicking on the 'New Application' button.



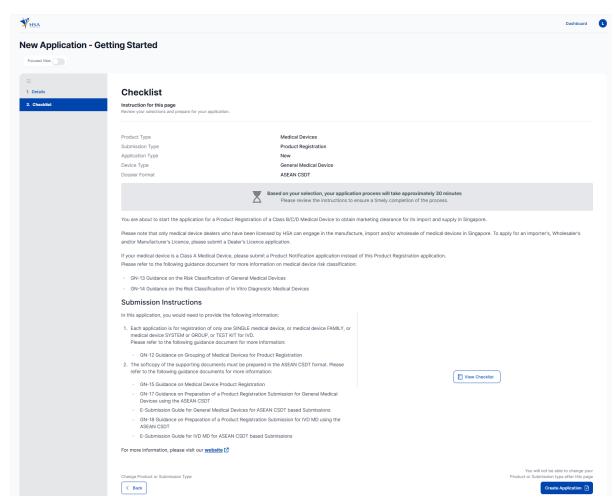
Under Details page, applicants can select

- a) 'Product Registration' from the 'Submission Type' dropdown list.
- b) 'New' from the 'Application Type' dropdown list.
- c) 'General Medical Device' or 'In-Vitro Diagnostic Device' from the 'Device Type' dropdown list.
- d) 'ASEAN CSDT' from the 'Dossier Format' dropdown list.





Under Checklist page, applicants can review their selections and Instructions before proceeding to Create Application.



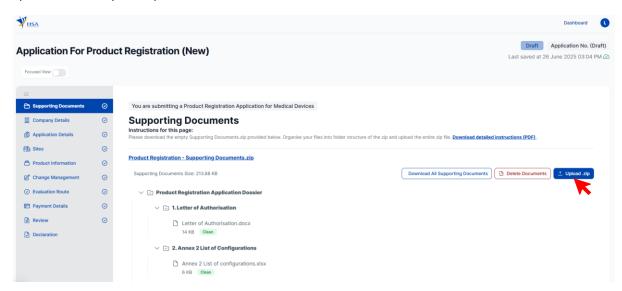


3. Preparing supporting documents

- a) Applicants can download the empty Supporting Documents Template zip file
- b) Unzip the downloaded zip file
- c) Add in supporting documents into the folder
- d) Compress (zip) the completed folder to the standard zip format the extension of the compressed file should be '.zip'. Please do not compress the folder to other zip formats, e.g., '.7zip', '.rar', etc
- e) For more instructions, please refer to <u>Download detailed instructions (PDF)</u>.

4. Uploading files into Supporting Documents

a) Click on the Upload.zip button



- b) Click on the Yes button when confirmation message appears asking to replace the existing file structure.
 - ⚠ The entire list of files in this structure will be replaced. Confirm this action?



c) The system will start processing the files as indicated by the "Processing" tag. You may continue with the rest of the application while the file(s) is/are processing. After the file(s) is/are processed, the file(s) will be tagged with the "Clean" tag.

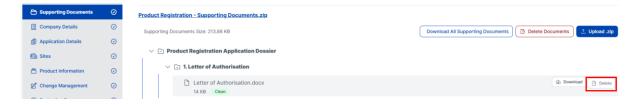




d) To upload additional files into the existing folder structure. Hover the mouse over any folder and click on Add Document.

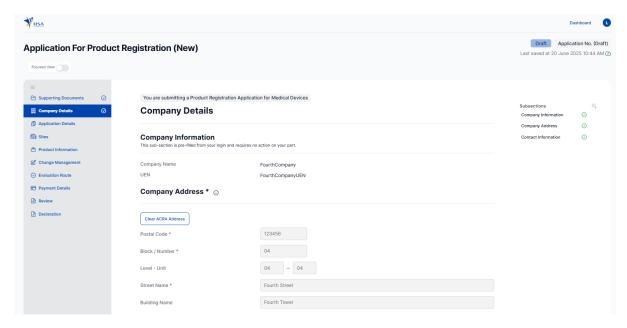


e) To delete a file in the existing folder structure. Hover the mouse over the file and click on the Delete button.



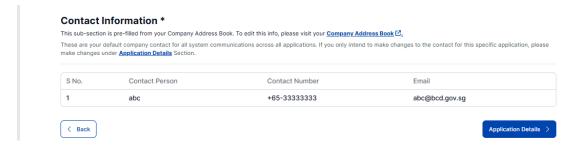
5. Company and application details

Company details are auto-populated based on ACRA information. Applicants may edit the company address if needed.

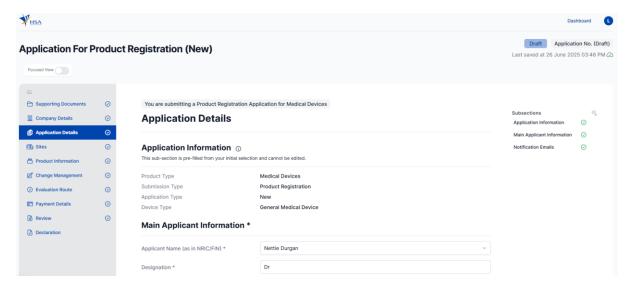


Company Contact Information refers to the company's default contact for all applications within the company. If applicant intend to make changes to the contact for this specific application, please include additional contact details in the 'Notification Emails' field under the Application Details page.

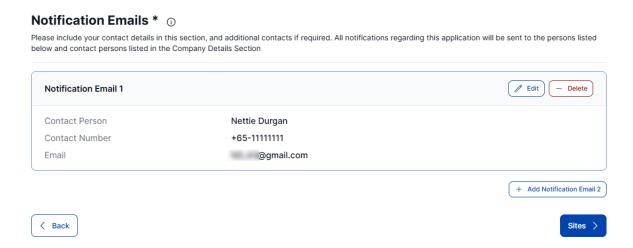




Applicant's name is auto populated based on the name retrieved from Corppass during login. The designation field is to be filled in by the applicant, reflecting their current position within the company.



The contact details entered under Notification Emails are specific to the application. Notification Emails can be added to receive notifications exclusively for updates related to the application.



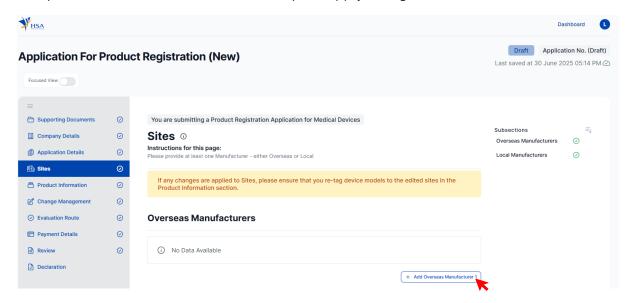
6. Adding manufacturing sites

Applicants are to provide at least one Manufacturer, either Overseas or Local, including contract manufacturers and sterilisation sites.

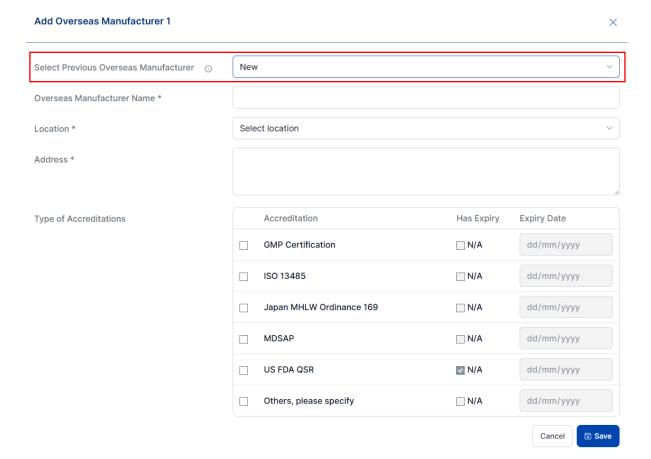
For Overseas Manufacturers, applicants can do the following:



a) Add overseas manufacturer for the current product(s) by clicking on 'Add Overseas Manufacturer' button.

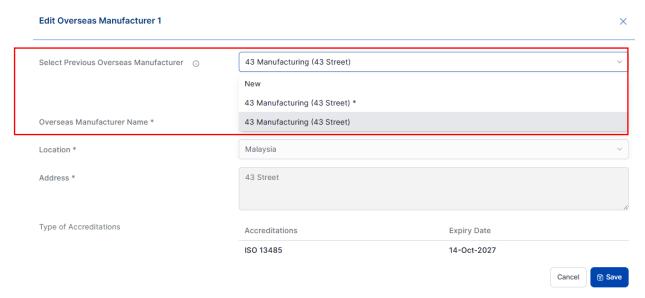


b) Create new records for Overseas Manufacturer by selecting 'New' under Select Previous Overseas Manufacturer dropdown list.

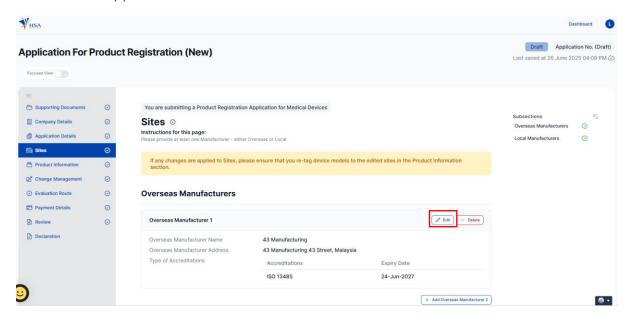


c) Select existing sites from the Select Previous Overseas Manufacturer dropdown list to auto-populate the existing Overseas Manufacturer information.



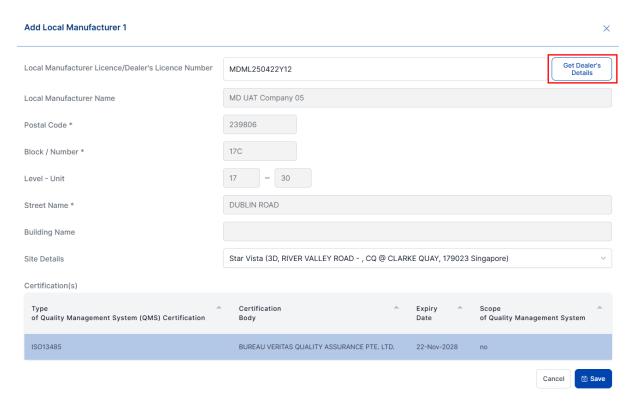


d) Edit current overseas manufacturer(s) by clicking on the 'Edit' button of the desired overseas manufacturer(s).



For Local Manufacturers, applicant can auto-populate the Dealer's Details by entering the Local Manufacturer License/ Dealer's License Number.

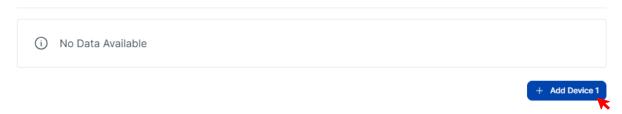




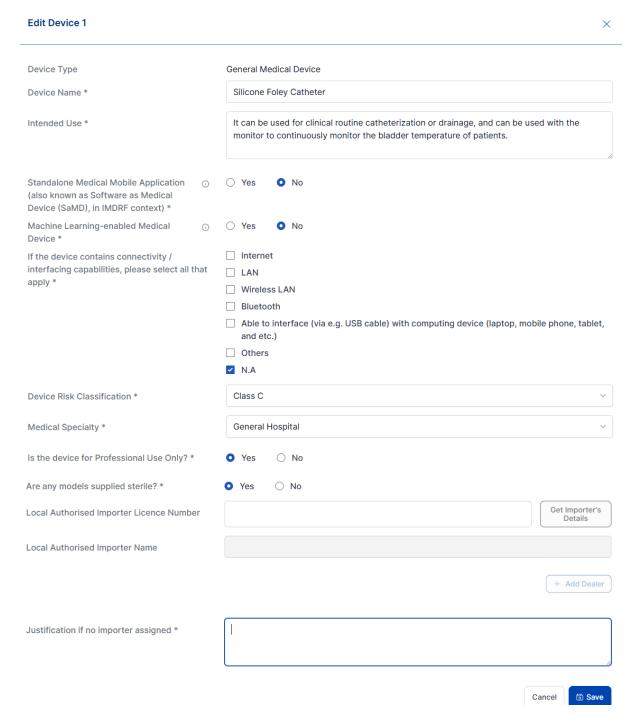
7. Adding device listing(s)

Applicant can add and edit the device's information of the product by clicking on 'Add Device' button.

Device Listing *





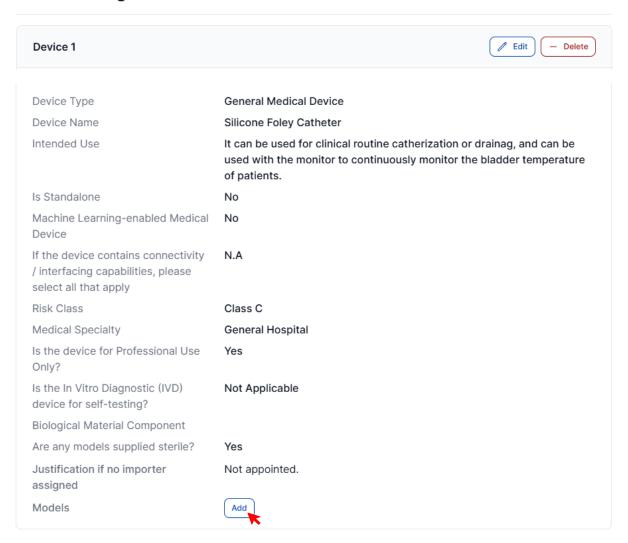


8. Adding models into device listing(s)

Device's models can be updated after device listing is created by clicking 'Add' under Models section in the device listing.



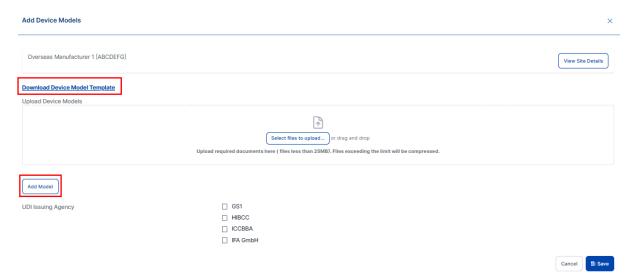
Device Listing *



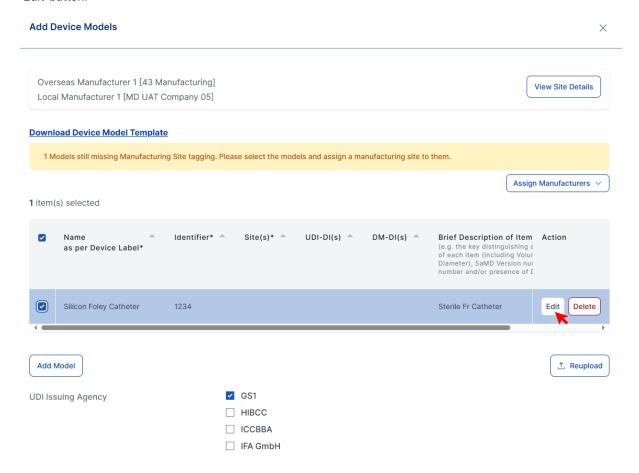
Model information can be uploaded using (i) the device model template that can be downloaded or (ii) adding the model individually by clicking 'Add Model'.

Note: For models which are to be included under a single device listing, please include the models under the same device listing. Do not create individual listing for each individual model.

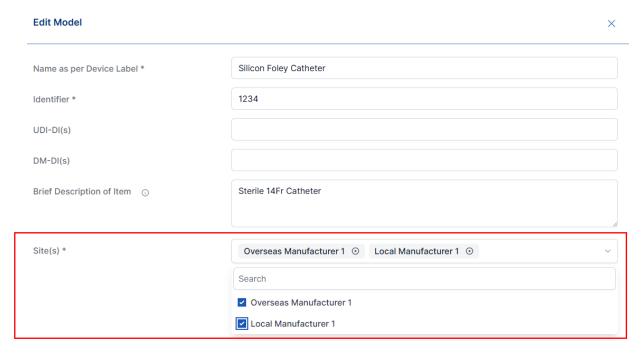




Applicants are to ensure models are assigned a manufacturing site by selecting the models and clicking on the 'Edit' button.



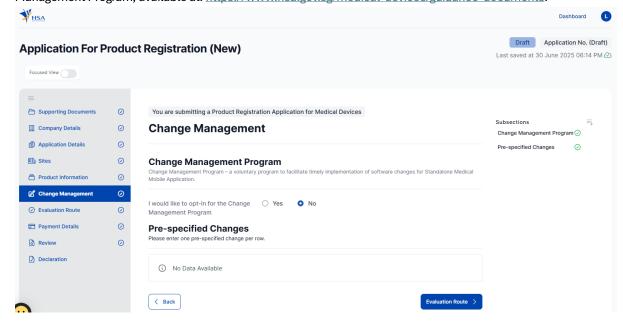




9. Change Management

Change Management Program is a voluntary program to facilitate timely implementation of software changes for Software as a Medical Device (SaMD).

For more information on the Change Management Program, please refer to our GN-37 Guidance on Change Management Program, available at: https://www.hsa.gov.sg/medical-devices/guidance-documents.

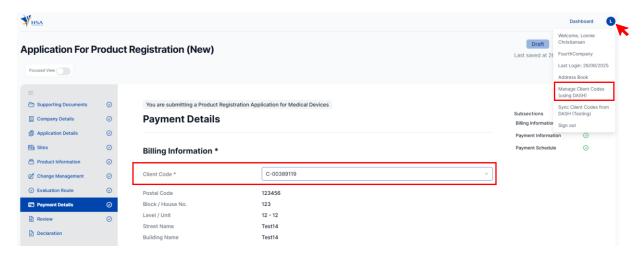




10. Choosing Payment Method

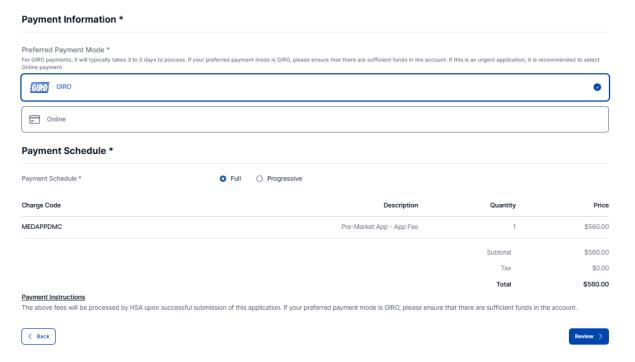
Applicants with no client code will be able to set up a new billing account by accessing "Manage Client Codes" located on the top right corner profile icon. Setting up a new billing account may take 1-2 working days for it to be processed. Once processed, applicants will be able to perform transactions.

Applicants with existing client code can select the client code from the dropdown list.



Applicants may choose the preferred payment mode, GIRO or Online payment. Depending on the selected payment mode and evaluation route, applicants can select the preferred payment schedule.

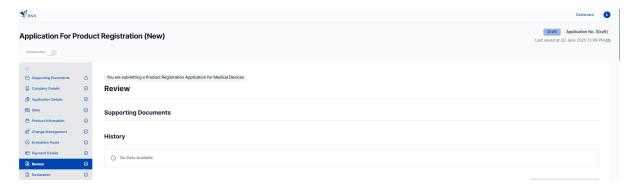
Companies with GIRO payment arrangement with HSA may choose online payment for urgent applications.



11. Review Application

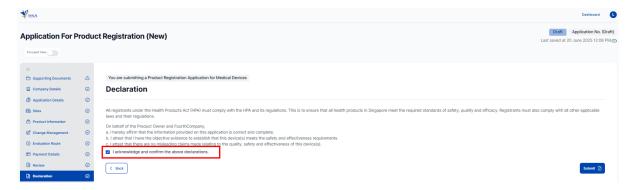
Applicants to review the summary of all sections filled.





12. Declaration

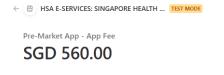
Applicants to acknowledge and confirm the declaration before submitting the application.

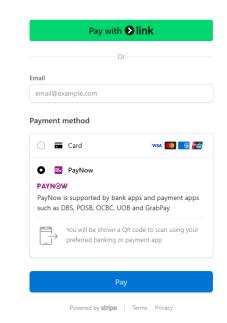


13. Online Payment

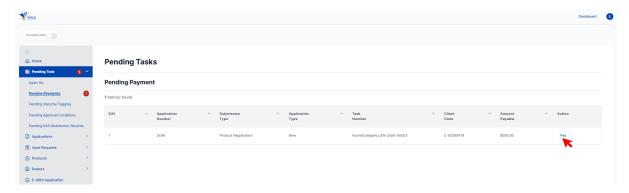
After submitting the application, companies choosing online payment can pay via card or PayNow through the STRIPE payment portal. Once payment is completed, please wait for the system to redirect you back to SHARE automatically.







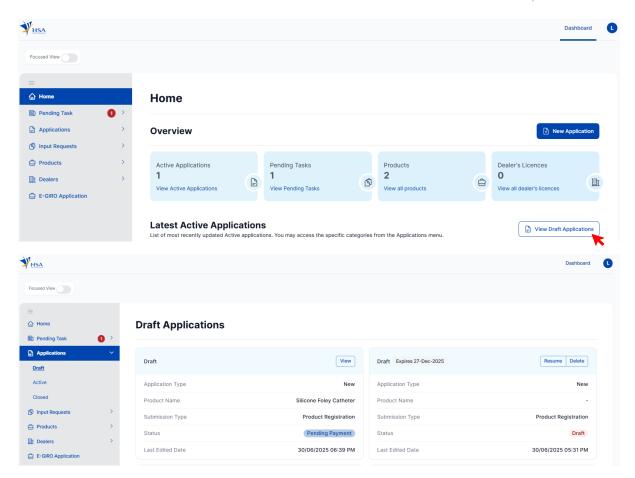
If you encounter any issues with the online payment, please check the Pending Tasks page to locate and complete any outstanding payments.



14. Accessing and Managing Drafts

Applicants can save the application as draft and complete it at a later time. To access your saved applications, applicants can go to the Dashboard page and select 'View Draft Applications'. Here you can view, edit or delete your drafts. Please note that draft applications will expire 180 days after the last edit date.





END OF DOCUMENT