

# Guidance on Special Access Routes (SAR)

**Medical Devices Cluster** 

01 April 2022 Revision 2

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#### **REVISION HISTORY**

Guidance Version (Publish Date) [3 latest revisions]	<u>Revision</u>
Guidance on Special Access Routes (SAR): Revision 1 (19 Oct 2019)	R1
R2 ► Guidance on Special Access Routes (SAR): Revision 2 (01 Apr 2022)	R2

<sup>\*</sup>Where applicable, changes and updates made in each document revision are annotated with or within the arrow symbol ">". Deletions may not be shown



- Under the Health Products Act (Act) and Health Products (Medical Devices) Regulations 2010 (Regulations), <u>all</u> Class B, C and D medical devices are required to be registered with HSA prior to placing them on the Singapore market.
- In an emergency or in a case where all conventional therapies have failed, qualified practitioners (i.e. doctors and dentists) may need access to unregistered medical devices to meet special clinical needs (refer to <a href="Table 1">Table 1</a>) arising in the course of their practice.
- Special access routes may be used to enable qualified practitioners to access unregistered medical devices for use on their patients.



#### **Table 1: Definition of Special Clinical Needs**

## Medical devices on compassionate use basis

- □ Absence of alternative treatment option; or
- □ Available alternative treatments failed or deemed ineffective or unsuitable for the patient according to the doctor's or the dentist's clinical judgement;

#### <u>and</u>

 Patient's health will be clinically compromised without the requested treatment

## Alleviation of stock-out situation

☐ The unregistered medical device is needed to minimise disruption to the continued supply of a similar registered medical device

## Established medical devices with history of use

- ☐ The unregistered medical device has been used
  - ➤ before 1 January 2012
  - in a licensed private hospital as approved by the relevant authority of that healthcare facility; or
  - in a licensed medical clinic as required by the doctor or dentist,

#### <u>and</u>

☐ There are no known safety issues related to the use of the device

## Novel or established medical device or upgraded version of established medical devices (new models/ new features)

- ☐ Absence of registered alternatives or lack of a specific feature in registered medical device; or
- □ User's (doctor or dentist) familiarity or expertise in terms of device technology, design and/or operation that is likely to support or enhance the safety outcomes of the procedure or treatment for the patient;

#### <u>and</u>

☐ Patient's health will be clinically compromised without the requested medical device.

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The following special access routes may be used to facilitate the import and supply of unregistered medical devices for clinical use:

#### **GN-26**

• For licensed **qualified practitioners** to seek approval for the import and supply of **unregistered** medical devices for use on his patient.

#### **GN-27**

 For healthcare facilities licensed under the Private Hospitals and Medical Clinics Act (PHMCA) / Healthcare Services Act (HCSA) to seek approval for the import and supply of unregistered medical devices for use on their patients.

## **IMPORTANT**

- ☐ The safety, quality and performance of the device is **not assessed** by HSA during application review.
- ☐ As such, the responsibility for prescribing an unregistered medical device rests with the qualified practitioner.
- ☐ The qualified practitioner should also ensure the **patient has given** appropriate informed consent prior to treatment.

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## GN-26 and GN-27 applications with Class C and D medical devices for Public Healthcare Institutions

- As part of HSA's efforts to strengthen our regulatory oversight on import of higher risk unregistered medical devices for local clinical use, additional safeguard measures\* are required to ensure these devices are used to meet genuine clinical services needs.
  - Endorsement of SAR application by Chairman of Medical Board (CMB)
     of the Public Healthcare Institution (PHI) or equivalent
    - ☐ If the GN-26 or GN-27 application contains unregistered Class C and/or Class D medical devices, endorsement by CMB of the PHI or equivalent is required.

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<sup>\*</sup>Please note that the additional safeguard measures will not apply to requests from private healthcare facilities for unregistered class C and D medical devices at the moment. HSA and MOH will track and review requests for these higher risk medical devices from the private healthcare facilities and introduce additional safeguard measures as required at a later date.



R2▶

## **INTRODUCTION**

GN-26 and GN-27 applications with Class C and D medical devices for Public Healthcare Institutions

2. Review of clinical justification by Ministry Of Health (MOH) for Class D medical devices

For the following specific categories of Class D medical devices:

medical devices available on the HSA website.

- a. New technologies and state-of-the-art medical devices for clinical use on patients, including novel indications for existing medical devices or technologies. They can expose healthcare professionals and patients to significant risks as these unregistered medical devices have not been reviewed by HSA for their safety and effectiveness.
- **b.** <u>Unregistered implants</u> (e.g., pacemakers, breast implants) as implants can fail post surgery, and give rise to long term complications, e.g., repeat or revision surgeries, or other clinical interventions that are likely to expose patients to further risks/complications.
- □ Applicable only to <u>PHIs</u> that apply for unregistered <u>Class D</u> medical devices.
   □ Requesting qualified practitioner/Head of Department (HOD) of the PHI shall complete the <u>Clinical Justification Review Form for unregistered Class D</u>
- ☐ Completed form shall be uploaded and submitted together with the rest of the supporting documents via MEDICS

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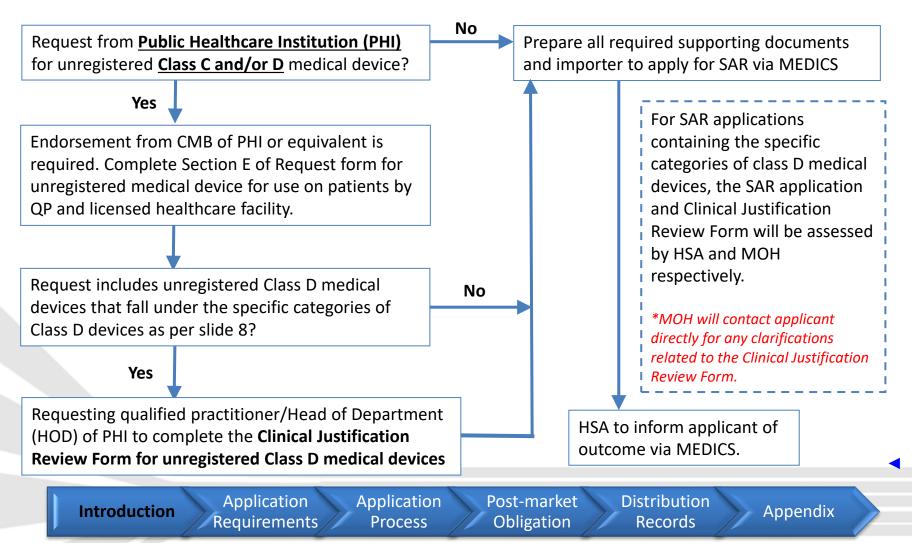
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**GN-26** and **GN-27** applications

#### Flowchart: Request for unregistered medical devices for local clinical use





Special access routes may also be used to facilitate the import and supply of unregistered medical devices for export, re-export or non-clinical purposes, as described below.

#### **GN-28**

For the import of unregistered medical devices for the purposes of export or re-export

#### Note:

- Companies with existing importer and wholesaler licences shall not require GN-28 authorisation for import for re-export.
- Dealers shall be required to maintain documentary evidence of import and supply (e.g. traceability records) as part of their mandatory device distribution records.
- Medical devices manufactured in Singapore and that are solely for export shall not require GN-28 authorisation from HSA for their export by the licensed manufacturer

#### **GN-29**

For the import of unregistered medical devices for non-clinical purposes

Note: Non-clinical purposes includes any form of use other than use or administration on humans e.g. training equipment (i.e. Not for use on humans); use on animals; or use of in-vitro diagnostic medical devices for research-use only.

#### **GN-30**

 For the import of registered medical devices on a consignment basis, by dealers not authorised by the Registrant

Note: The importation of a medical device which is already registered on the Singapore Medical Device Register (SMDR) shall be performed by a licensed importer authorised by the Registrant only. A dealer who has not been authorised by the Registrant to import a registered medical device may seek authorisation from HSA through this route.

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## **Supporting documents**

The supporting documents to be submitted for each route is detailed below.

	Supporting documents	GN-26	GN-27	GN-28	GN-29	GN-30
R2▶	SAR Device List (Appendix 3)  Note: for GN-26/27 applications with class C/D devices, please highlight these higher risk medical devices in the SAR device list and re-attach in MEDICS as a separate supporting document to facilitate verification	√	√	<b>√</b>	√	V
	Instructions for Use, Product Insert, or Operations Manual by the product owner	$\checkmark$	$\checkmark$		<b>√</b>	V
	Primary medical device label	$\sqrt{}$	$\sqrt{}$		$\sqrt{}$	$\sqrt{}$
	A copy of the qualified practitioner's registration under the Medical Registration Act (Cap. 174) or Dentists Act (Cap. 76) with the Medical Council Registration (MCR) Number or Dental Council Registration (DCR) Number clearly legible					
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### **Supporting documents**

<i>f</i>									
\$	Supporting documents	GN-26	GN-27	GN- 28	GN-29	GN-30			
	e PHMC/ HCSA Licence of the nealthcare facility, with the Licence arly legible.		$\sqrt{}$						
certificate (e Medical Dev	uality management system e.g. Good Distribution Practice for vices (GDPMDS)) if a valid ence with GDPMDS is unavailable								
for use on p healthcare f	m for unregistered medical device patients by QP and licensed facility (Appendix 4) al justification shall reflect special of (Table 1).	√ by requesting qualified practitioner	√ by HOD or equivalent representing the licensed healthcare facility						
unregistered (Appendix 4 (For Public I	tification Review Form for d Class D medical devices  1.1)  Healthcare Institutions only, for egories of Class D medical devices)	√ by requesting qualified practitioner	√ by HOD or equivalent representing the licensed healthcare facility						
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## **Supporting documents**

Supporting documents	GN-26	GN-27	GN-28	GN-29	GN-30
Label with a statement 'for supply for non-clinical purpose only'				V	
SMDR listing number of the original registered medical device					
Documentary evidence to show that the medical device is registered in the exporting country e.g. free sale certificate					V
Certified true copy of ISO 13485 certificate for each of the manufacturing sites					

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## **Supporting documents**

Supporting documents	GN-26	GN-27	GN-28	GN-29	GN-30
Copy of invoice from exporting company indicating the lot number/serial number of each of the medical device to be imported					<b>√</b>
Attestation from product owner that the medical device is identical to registered medical device in Singapore, including the manufacturing site, packaging and labelling (Appendix 5)					<b>√</b>
Undertaking by importer to take responsibility for quality, safety and performance of the medical device to be imported					V

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## Online procedure

All **Special Access Route (SAR)** transactions are conducted through the Medical Device Information and Communication System (MEDICS)



#### Importer to apply for CRIS Company Account

- •A CRIS account allows companies to carry out electronic transactions with HSA
- •Refer to Client Registration and Identification Service (CRIS) here



#### Importer to prepare and apply for SAR via MEDICS

- •Obtain all required supporting documents
- •Refer to <u>Table 2</u> for importer pre-requisite requirements
- •Refer to MEDICS application guide for Special Access Route

R2> \* Note: Only the importer of the device may submit the SAR application



#### **Review of application by HSA**

•Turn-around-time (TAT): 14 working days\*

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\* Please note that for applications that include class D medical devices that fall under the specific categories of Class D devices that require review by MOH, the TAT may be extended

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### Online procedure

#### **Table 2: Pre-requisite requirements**

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•	SA route	Eligibility criteria	Importer pre-requisite requirements
	GN-26	Unregistered medical device that has obtained at least	A certified quality management system
	GN-27	<ul> <li>one reference regulatory agency approval.</li> <li>Australia Therapeutic Goods Administration (TGA)</li> <li>Health Canada (HC)</li> <li>Japan Ministry of Health, Labour and Welfare (MHLW)</li> <li>US Food and Drug Administration (US FDA)</li> <li>European Union Notified Bodies (EU NB)</li> </ul>	(e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))
	GN-30	The medical devices registered on Singapore Medical Device Register (SMDR)	A valid importer and wholesaler licence with Good Distribution Practice for Medical Devices (GDPMDS) or ISO 13485

The full application fees will be charged upon submission of the application in MEDICS. Payment is to be made by the applicant (i.e. importer).

- Acceptable payment modes: Credit card or GIRO
- > Download the GIRO application form here if you wish to set up a GIRO account with HSA
- > Refer to the fee schedule on HSA website for the applicable fees



#### NOTE:

- Once the application has been submitted, there shall be <u>no refund of application fees</u>. This includes any incorrect or withdrawn applications R2▶ e.g. due to changes in importer and wholesaler information. <</li>
- There shall be <u>no amendments</u> to the application, including the quantity requested for use, once the application has been approved. A new submission will be required.

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#### Points to note

- It is the responsibility of the licence holder, licensed healthcare facility and qualified practitioner/user to ensure the medical device(s) complies with any other applicable regulatory requirements of other regulatory bodies in Singapore prior to its supply or for its use.
  - ➤ E.g. for medical devices also subject to control under the Radiation Protection Act, a licence from the Radiation Protection and Nuclear Science Department (RPNSD) of the National Environment Agency (NEA) may be required.
- The safety and performance of the device is <u>not assessed</u> by HSA during application review.
- The authorisation shall only be valid for a period of <u>12 months</u> from the date of approval, and permits <u>multiple</u> import consignments within the validity period (except GN-30 which only permits a <u>single</u> import consignment).
- The unregistered medical device shall only be imported by the importer authorised in the approval.
- No further import and supply of the medical devices is permitted after expiry of the authorisation. Unauthorised supply of an unregistered medical device is an offence under the Act and penalties of a fine of up to \$50,000 or imprisonment for a term not exceeding 2 years, or both will apply.

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Points to note

#### **GN-26 & GN-27 applications**

- HSA requires that applications be **substantiated with a clinical justification**, reflecting the special clinical need (Table 1) for the unregistered devices by the qualified practitioner (for GN-26) or Head of Department or equivalent representing the licensed healthcare facility (for GN-27) in place of registered products.
- Capital equipment <u>shall not</u> be authorised via GN-26 and GN-27. Product registration will be required.
  - Refers to medical devices that are installed as part of the PHMC's fixed infrastructure e.g. Xray machines, CT scanners, MRI machines.
- Records on the particulars of patients are to be maintained and kept on file by the requesting qualified practitioner or licensed healthcare facility and to be submitted upon request by the Authority.

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#### **IMPORTANT:**

- Companies intending to supply these medical devices on a long term basis should register these devices.
- Supply of unregistered single use medical devices and implants, including administration or use on patients by licensed healthcare facility or QP shall not be permitted after the authorisation expires.

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## **POST-MARKET OBLIGATION**

The responsibility for reporting field safety corrective actions (FSCA) and adverse events (AEs) for medical devices that are supplied through the Special Access Route (SAR) lies primarily with the importer who arranged for its supply.

It is a condition of approval that the importer reports the details of any FSCA or adverse event to the Authority according to applicable timelines.

R2> Qualified practitioners (QPs) and healthcare facilities can report AEs for medical devices via the voluntary adverse event <a href="e-form">e-form</a> (mobile-friendly).

For more information on AEs reporting of medical devices, please visit <a href="https://www.hsa.gov.sg/medical-devices/adverse-events">https://www.hsa.gov.sg/medical-devices/adverse-events</a> ◀



## DECLARATION ON DISTRIBUTION RECORDS

- The importer shall be required to submit a declaration on the distribution records via <u>MEDICS</u> within 30 days after expiry of authorisation, or within 30 days after date of last export/supply\*, whichever is earlier.
- Importer shall be required to maintain documentary evidence of supply (e.g. traceability records) as part of their mandatory device distribution records for the devices imported under this authorisation. This information shall be submitted to the Authority upon request.

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<sup>\*</sup>refers to delivery of the medical device to qualified practitioner, healthcare facility or the consignee using it for non-clinical purpose.



## **Summary of routes**

Health Sciences Authority							
GN-26	GN-27	GN-28	GN-29	GN-30			
For licensed qualified practitioner to seek approval for the import and supply of unregistered medical devices for use on his patient.	For laboratories and medical facilities licensed under the PHMCA / HCSA to seek approval for the import and supply of unregistered medical devices for use on their patients.	For the import of unregistered medical devices for the purposes of export or re-export	For the import and supply of unregistered medical devices for non-clinical purpose	For the import of registered medical devices on a consignment basis, by dealers not authorized by the Registrant			
Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.	Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.			The medical devices shall be registered on Singapore Medical Device Register (SMDR)			
A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))	A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))			A valid importer and wholesaler licence with Good Distribution Practice for Medical Devices (GDPMDS) or ISO 13485			
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	For licensed qualified practitioner to seek approval for the import and supply of unregistered medical devices for use on his patient.  Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.  A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))	For licensed qualified practitioner to seek approval for the import and supply of unregistered medical devices for use on his patient.  Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.  A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))  For laboratories and medical facilities licensed under the PHMCA / HCSA to seek approval for the import and supply of unregistered medical devices for use on their patients.  Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.  A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))  Application Requirements  A cartified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))	For licensed qualified practitioner to seek approval for the import and supply of unregistered medical devices for use on his patient.  Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.  A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))  Application Requirements  For the import of unregistered and medical devices for the purposes of export or re-export or re-export the purpo	For licensed qualified practitioner to seek approval for the import and supply of unregistered medical devices for use on their patients.  Unregistered medical device that has obtained at least one reference regulatory agency approval i.e. HC, MHLW, US FDA and TGA, EU NB.  A certified quality management system (e.g. to the requirement of Good Distribution Practice for Medical Devices (GDPMDS))  Application Requirements  For the import of unregistered medical devices for the purposes of export or re-export  For the import and supply of unregistered medical devices for the purposes of export or re-export  The purpose of export or re-export  For the import and supply of unregistered medical devices for the purposes of export or re-export  The purpose of export or re-export  The purpose of export or re-export  For the import and supply of unregistered medical devices for the purposes of export or re-export  The purpose o			



## **APPENDIX 1**Summary of routes

	GN-26	GN-27	GN-28	GN-29	GN-30	
Validity period	12 months	12 months	12 months	12 months	12 months	
No. of import consignments allowed	Multiple	Multiple	Multiple	Multiple Single		
Fees Refer to the <u>fee schedule</u> on HSA website for the applicable fees						





**Definitions** 

**IMPORT**: with its grammatical variations and cognate expressions, means to bring or cause to be brought into Singapore by land, sea or air.

**MEDICAL DEVICE**: means a medical device as described in the First Schedule of the Act. This includes IN VITRO DIAGNOSTIC (IVD) PRODUCT (as set out in the Regulations).

#### **PRODUCT OWNER**: (as set out in the Regulations):

- in relation to a health product, means a person who —
- (a) supplies the health product under his own name, or under any trade mark, design, trade name or other name or mark owned or controlled by him; and
- (b) is responsible for designing, manufacturing, assembling, processing, labelling, packaging, refurbishing or modifying the health product, or for assigning to it a purpose, whether those tasks are performed by him or on his behalf.

#### QUALIFIED PRACTITIONER (as set out in the Regulations): means:-

- a person registered under the Medical Registration Act (Cap. 174), when acting in the course of providing medical treatment to a patient under his care; or
- a person registered under the Dentists Act (Cap. 76) whose name appears in the first division of the dentists register kept under that Act, when acting in the course of providing dental treatment to a patient under his care.

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	All Rights Reserved, Health	Appe Sciences Authority 5	ndix Appendix 4	Appendix Defini	tions Summary



#### SAR List of Devices

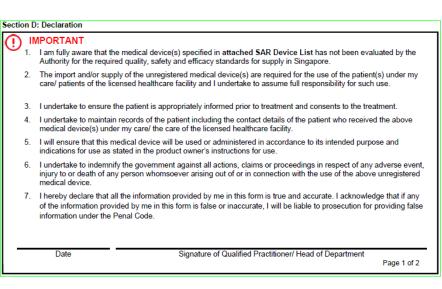
	SPECIAL ACCESS ROUTE								
	DEVICE LIST								
	Name as per device label (To include software version number, if applicable, for supply in Singapore)	Identifier	UDI-DI (To use "," if there are multiple UDI-DI per identifier)	DM-DI (Only if DM- DI is available and is different from UDI-DI) (To use "," if there are multiple UDI-DI per identifier)	(For GN-27 application with	Unit of Measurement (UOM) (pieces, units, vials, boxes etc. If the UOM is in boxes, please state the quantities found in each box)	Any Approval from Reference Agencies? Y/N (US FDA, EU, Health Canada, Australia TGA, Japan MHLW)	Filenames of labels Please identify all variable fields if representatives lab submitted. For GN-28: Indicate	
<b>v</b>		▼	v	▼	▼	•	▼		





## Request form for unregistered medical device for use on patients by QP and Licensed Healthcare Facility

	MEDICAL DEVICES CLUSTER							
HSA Health Sciences Authority	REQUEST FOR UNREGISTERED MEDICAL DEVICE FOR USE ON PATIENTS BY QUALIFIED PRACTITIONER/ LICENSED HEALTHCARE FACILITY							
* Please complete all fields	below. All fields are mandatory	/.		-1				
Section A: Purpose of appli	cation							
GN-26: On request by Quapatient	GN-26: On request by Qualified Practitioner for use on his GN-27: On request by licensed healthcare facility for use on							
	lified Practitioner (QP) informa f Department (or equivalent) of		ncare facility for GN-27.	_				
Full name			MCR or DCR Number					
Department			Designation					
Email			Tel no					
Name of Hospital/Clinic								
PHMC/ HCSA Licence No								
Address								
Section C: Clinical justificat	ion							
Please select the appropriat	e clinical justification(s):							
☐ Absence of alternative tre	eatment option							
Available alternative treat	tments failed or deemed ineffecti	ve or unsuitable	for patient according to p	professional judgement				
Unregistered medical dev	vice is needed to minimise disrup	otion to the conti	nued supply of a similar r	egistered medical device				
Absence of registered alte	ernatives or lack of a specific fea	ture in registere	d medical device					
User's (doctor or dentist)	familiarity or expertise							
☐ Established medical device with history of safe use in a licensed private hospital or medical clinic								
Please provide elaboration	on the basis for the above selec	tion:						
Clinical Justification Re	eview Form for unregistered Clas	ss D medical de	vices is included in this	application				







Signature of CMB or Equivalent

## Request form for unregistered medical device for use on patients by QP and Licensed Healthcare Facility (continued)

Complete the below sections if the application is requested by a <u>public healthcare instituition (PHI)</u> and contain <u>Class C and/or Class D</u> medical devices.			(!) IMPORTANT			
			☐ I <u>support</u> the request of the unregistered Class C and/or Class D medical devices in this application			
Section E: Endorsement by Chairman of Medical Board (CMB) or equivalent.			Ι.			
Full name	MCR or DCR Number			<ol> <li>I am fully aware that the medical device(s) specified in attached SAR Device List has not been evaluated by the Authority for the required quality, safety and efficacy standards for supply in Singapore.</li> </ol>		
Department	Designation					
Email	Tel no			<ol><li>The import and/or supply of the unregistered medical device(s) are required for the use of the patients of the licensed healthcare facility.</li></ol>		
Name of Hospital/Clinic						
PHMC/ HCSA Licence No				<ol><li>I hereby declare that all the information provided by me in this form is true and accurate. I acknowledge that if any of the information provided by me in this form is false or inaccurate, I will be liable to prosecution for providing false</li></ol>		
Address				information under the Penal Code.		
			'			



#### NOTE:

- A copy of "SAR Device List" shall be provided to the QP/HOD and CMB/equivalent of PHI (if applicable) signing off the forms.
- The signed document shall be <u>scanned</u> and submitted to HSA via MEDICS.
- The original signed hardcopy form **shall be maintained and kept on file** by the applicant. This information shall be submitted to the Authority upon request.





## **APPENDIX 4.1**

Clinical Justification Review Form for unregistered Class D medical devices for Public Healthcare Institutions

CLINICAL JUSTIFICATIONS FOR CLASS D SPECIAL ACCESS ROUTE (SAR) APPLICATION								
Part 1: To be completed by Head of Department or equivalent								
1. Cluster:								
2. Institution Name:								
3. Specialty:e.g. Cardiology								
4. Device Name:								
Description of Medical Device: Please limit the write-up for this section to half a page only. (Give a short description of the medical device, technical details of how it works and evidence of the device.)								
Describe the Clinical Service (in detail) which will require the use of the Medical Device:								



#### NOTE:

- A copy of "SAR Device List" shall be provided to the <u>QP and CMB/equivalent of</u> <u>PHI</u> signing off the forms.
- The signed document shall be <u>scanned</u> and submitted to HSA via MEDICS.
- The original signed hardcopy form **shall be maintained and kept on file** by the applicant. This information shall be submitted to the Authority upon request.

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## **APPENDIX 5**Letter of Authorisation

#### **Letter of Authorisation Template**

[To be printed on Company Letterhead of Product Owner]

Medical Devices Cluster Health Products Regulation Group Health Sciences Authority

[Date]

Dear Sir/Madam,

**Subject:** Letter of Authorisation for [name of Importer]

We, [name of Product Owner], as the Product Owner, hereby confirm that the medical devices listed below have been manufactured to the same safety, quality and performance specifications as the medical device listed under Singapore Medical Device Register (SMDR) listing number, [device listing number].

[List containing the following: (i)product names of medical devices for import, (ii) quantity for import, (iii) manufacturing site, (iv) ISO 13485:2003 certificate number,(v) SMDR listing number, (vi) invoice number (vii) invoice date]

We hereby acknowledge that we are aware of the import of the medical devices listed above into Singapore by [name of Importer] for the quantity specified. We shall keep [name of Importer] informed of any Field Safety Corrective Action (FSCA) that is applicable.

Yours Sincerely,

[Signature] [Full Name and Title of Senior Company Official] [Name and address of company]





## **CONTACT INFORMATION**

**Medical Devices Cluster** 

**Health Products Regulation Group** 

**Health Sciences Authority** 

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Singapore 138667

www.hsa.gov.sg